

THE CITY OF VÄXJÖ INVESTS IN UC SOLUTION WITH QUALITY

The City of Växjö decided to invest in a new communications solution. They chose Microsoft® Lync™ with headsets from Jabra to create a Unified Communications solution that lowered costs and increased employee efficiency.

FLEXIBILITY AND COMPATIBILITY WITH LYNC

The City of Växjö provides a wide variety of services to its residents from within several municipal departments, and it was difficult for the IT department to sustain an infrastructure that met all the demands. Not only would it be expensive and time-consuming to maintain all the systems, it would also be an inefficient way of working as communication between departments would be limited.

The City of Växjö chose to upgrade from Office Communications Server to Microsoft Lync, and with headsets from Jabra, they wanted to improve the user experience. As a Unified Communications solution, Lync was flexible and compatible with the current solution, which resulted in a cost-effective installation. Using Lync, Växjö is able to reach their goal of achieving a totally scalable communications platform for all its employees. According to calculations made by the City, the installation will result in major cost savings, higher efficiency gains and lower environmental impact.

PRODUCT SOLUTION

When it comes to making changes to the IT environment, you have to consider more than the traditional server and client infrastructure. A successful transition to Unified Communications also depends on the quality of the products your employees use, such as certified headsets for the appropriate platform.

“It takes time to adjust to a new system during these transitions. After all, there are over 3,000 telephone users who are affected. At first, we did not focus a lot on the choice of headset. We thought that they are all pretty much

COMPANY

Customer:	The City of Växjö
Web Site:	www.vaxjo.se
Customer Size:	7,000 employees
Country:	Sweden
Industry:	Public Sector

PROFILE

Växjö in Sweden is Europe's greenest city with over 80,000 inhabitants. In Växjö, you find an exciting combination of idyllic small town, university town and center of entertainment. Here you can live comfortably with minimal environmental impact. Business life is rich and diverse - 7,000 companies in a dynamic mixture of sizes and industries. The City of Växjö has successfully worked with climate and environmental issues for a long time, and city officials have named Växjö the Greenest City in Europe.

BUSINESS CHALLENGE

Due to the wide variety of services to its residents from within several municipal departments - it was difficult to sustain an infrastructure that met all demands. It was expensive and time consuming to maintain all systems and it had a big impact on efficiency.

JABRA SOLUTION

Product: Jabra BIZ™ 2400 USB and Jabra SPEAK™ 410

BUSINESS BENEFITS

- Major cost savings
- Higher efficiency
- Lower environmental impact

“After a self-conducted evaluation, we concluded that there were three things that were of outmost importance to us: functionality, quality and comfort. The supplier who met these requirements the best was Jabra. Their products have high quality, which is exactly what we need for a successful transition to Lync.”

Jörgen Skantz, senior IT-strategist, The City of Växjö

of the same quality no matter what the price level. However, we quickly discovered that there are actually significant differences between the products, says Jörgen Skantz, senior IT-strategist, The City of Växjö.

JABRA BIZ 2400 USB AND JABRA SPEAK 410

The product delivered by Jabra is the corded Jabra BIZ 2400 USB and Jabra SPEAK 410 USB. Both products are easy for City employees to connect and have broadband sound which enhances the user experience.

The Jabra BIZ 2400-headsets are a part of an extensive series of headsets that enhance the quality and raise the performance bar for wired headsets. The models have a series of improved features to increase the quality of sound, comfort and durability. Jabra BIZ 2400 is designed for maximum service life and minimum maintenance costs. They are manufactured in surgical steel and the cord is reinforced with ultra-strong Kevlar.

Jabra BIZ 2400 headsets are available with mono or duo speaker configuration and all mono versions offer a choice of three wearing styles – ear-hook, neckband or headband. All wearing styles allow easy adjustment for use for both the left and right ear.

Jabra BIZ 2400 has a USB connection for both IP calls and *Bluetooth*[®] for mobile phone connection which was an important feature required by the City of Växjö.

Jabra SPEAK 410 is a speakerphone designed for office professionals with an everyday need for audio conferencing. The compact design and travel case make it easy to carry around, and the integrated cable management ensures quick set-up. It's the perfect solution for spontaneous conferencing and collaboration.

MORE INFORMATION

Please visit www.jabra.com for more information.

Jabra[®]
YOU'RE ON