



**Jabra** GN

# Product catalog

## Business solutions

March 2017



## Great sound. Engineered

We make life sound better.

Great sound is so much more than *just* sound. It's a way of transforming lives. That's why we make it our life's work to be the experts who deliver incredible sound. We believe that having some of the world's best sound engineers, in addition to the most advanced acoustic testing and development facilities, enables us to make solutions that are truly intelligent and beneficial.

### Engineered for purpose

Hundreds of hours of research and meticulous engineering go into each and every Jabra product. The result? Products that are innovatively engineered for purpose, and technology that won't get in your way but will have a huge impact in making what you do better, more efficient, and more productive. We inspire people to go further than before.

We have been enabling people go further for nearly 150 years, and Jabra is proud to be part of the GN Group – a brave and inventive group of people who have been breaking frontiers since 1869. From our home in Copenhagen, Denmark, the GN Group revolutionized communications by laying the world's first submarine cable, which carried the first telegraph line linking East to West and brought the world closer together.

“The spirit of the GN Group inspires us to break boundaries. We created the world's first ultra noise-cancelling microphone.”



The spirit of the GN Group inspires us to break boundaries of our own – for example we've created the world's first ultra noise-cancelling microphone, the world's first Bluetooth® headset, and the world's first sports headphones with integrated heart-rate monitor, to name just a few.

### Pushing creative limits

And we don't just share the GN Group's pioneering spirit, we share their knowledge and expertise, too. Our engineers advance technology, set new standards, and push their creative limits. And then they share what they've done within our Group. Consumer tech makes its way into professional tech, medical-grade sound solutions make their way into consumer products, and always with the same goal – to make life sound better.

Thanks to our close relationship with ReSound, our sister brand, we have unrivalled sound capabilities. ReSound are world-leading hearing-aid experts who blend design and technology to bring people with hearing loss closer to the things they love.

### Personalized hearing experience

These powerful, discreet, and smart hearing aids can now be controlled by integrated apps. This delivers a natural, personalized hearing experience and can transform the hearing aids into wireless stereo headphones.

Anyone can make sound, but we settle for nothing less than the world's best. Because great sound isn't just made. It's Jabra engineered.



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**Cant find what you are looking for?**

See all available Jabra sound solutions  
at [www.jabra.com](http://www.jabra.com)





# Unified Communications

Our sound solutions help you get the full benefit from your UC investment through amazing sound and simple, easy to use to use sound devices.

At Jabra, we focus on the individuals that make up the organization. Behind each Jabra sound device is a person who needs to adapt to new technology and embrace new ways of working.

To help them adapt to the new reality, we map the exact ways they'll use our products to create value – meaning you get the productivity you'd expect from our products.

### What Is Unified Communications?

UC makes it easier for people to connect, communicate and collaborate. UC brings together all office communication devices into a single, integrated application and user experience. This includes replacing traditional telephones with softphones.

With a UC solution in place, employees are more productive, interactions are smoother, and you get tangible cost reductions. This provides a very compelling business case for companies.



## Perfection in partnership

### Strategic alliances

We design, develop and test our sound solutions in close co-operation with the market's leading telecom and UC providers. We have earned the certification and endorsement of Microsoft, Cisco, Avaya, Unify, Alcatel, and many others. We work closely with them to integrate our products into the current and new generations of their UC solutions – which is why we're the market leader in UC-optimized sound devices.





# New ways of working

Hacking Productivity in the Office:  
The Right Technology, Optimized

*“These days even instant gratification  
takes too long.”*

Carrie Fisher

We live in a fast-paced world and sometimes, from our insatiable need for speed, we miss the forest for the trees. At work we often confuse purpose and productivity. Today’s fast-as-light business climate might be vital for survival, but it often drains our finances, stifles innovation and exhausts employees.

How do we find new ways of working that accommodate today’s productivity targets but also enhance employee needs and the freedom to innovate? Finding the ‘optimal tools’ is an important part of the process. Work is no longer a place that you go to, but an activity that you engage in, regardless of place, and often regardless of time. Dispersed teams and community management are the new order of business.

These new challenges are reflected in the products Jabra takes to market. They are invented with the individual in mind, and recognize that greater productivity must be coupled with choices about the technology we use.

Our philosophy for New Ways of Working is built around the idea of organizing work with a focus on people reaching their full potential. Managers and employees alike make deliberate choices about workmodes – whether collaboration, concentration, conversation or communication – and for each, there are right tools for the job.

New Ways of Working is about surrounding ourselves with applicable technologies and processes, and a culture that helps us to achieve our full potential.

We’ve all heard the expression “Work smarter, not harder.” At Jabra, we’re dedicated to giving you the right tools to achieve this.



“We shouldn’t expect office workers to perform their jobs with the wrong tools. But what are the ‘right’ tools?”



# Quality as standard

## Jabra headset technology

### Standard features that take your communication to the next level

**UC Plug-and-Play**  
Intuitive call control and seamless connection to all leading UC applications and softphones. Easy to set up and easy to use. You're free from any installation expertise or extensive training requirement.

**Secure Wireless Calls**  
All wireless office headsets digitally encrypt the signal between the headset and the base. That's guaranteed confidentiality and peace of mind when you need your privacy.

**High Durability**  
Reliable and built to last. Every headset is subject to extensive testing, everything from cable flexing over boom arm rotations to acoustic tests. Durability cuts costs and saves time.

**Remote Call Control (RCC)**  
RCC gives you call control with your wireless headset from your desk phone, using either an Electronic Hook Switch (EHS) cable or a mechanical handset lifter (Jabra GN1000).

**Optimized for Skype for Business**  
The vast majority of Jabra products come in standard variants or variants that have been optimized for Microsoft.

**DECT vs. Bluetooth® Technology**  
DECT – Best possible range and density performance.  
Bluetooth – When mobility with one solution, in and outside of the office, is a key need.

Headset	Bluetooth®	DECT
Connection (in the office)	Deskphone Softphone Mobile phone	Deskphone Softphone Mobile phone
Connection (outside the office)	Softphone Mobile phone	Not possible
Range (up to)	100m/300ft	150m/450ft
Talk time (up to)	12h	10h
Standby time (up to)	360h	46h
Channels available	79	120
Density recommendations (up to)	25 units (all Bluetooth®)	80 units (all DECT)
Sound quality	Wideband, Narrowband, HiFi (A2DP)	Wideband, Narrowband

**Audio quality**

**Clear Sound**  
Clear sound is important for call efficiency and accuracy, and providing superior service. Digital Signal Processing (DSP) technology optimizes sound performance by filtering out distracting background noise, reducing call handling times and and potential misunderstandings.

**HD Voice – Wideband audio**  
Enjoy high-definition sound with HD Voice and get crystal clear, intelligible communication. You get life-like, vibrant conversations that let you focus on the content of the call instead of struggling to hear the person on the other end of the line.

**Noise cancellation**

**Noise Blackout™**  
Jabra Noise Blackout technology eliminates disturbing background noise such as wind, surrounding conversations or traffic to enhance your voice. So you can now talk freely without even raising your voice.

**Noise Cancellation**  
Choose between different noise canceling microphones that filter out unwanted background noise. Great for use in noisier, open office environments.

**Wind Noise Protection**  
Wind Noise Protection enables you to keep the thread of your conversation in open air environments without any interference. Walk, bike, run, work outside and talk with no need to raise your voice or shout to be heard.

**Hearing protection**

**PeakStop™**  
PeakStop technology, included with all Jabra headsets, immediately removes potentially harmful loud sounds or tones before they reach your ears and keep the sound level within a safe range to protect your hearing.

**SafeTone™**  
SafeTone technology, included with selected Jabra headsets, protects your hearing by cutting off sudden loud noises and maintaining a safe average sound level throughout the day – meeting EU noise at work compliance and NA recommendations.

For more information please visit [jabra.com/hearingprotection](http://jabra.com/hearingprotection)

**Comfort**

**Different wearing styles**  
Most Jabra headsets have a choice of up to three different wearing styles for the most comfortable and customizable fit.

**Mono or Duo speaker**  
Depending on your work environment or simply your personal preference, for many of our headsets, you can choose between mono (one) and duo (two) speakers.

**Jabra Direct for Windows**  
A feature-rich integrated software solution for your headsets. Manage firmware and software updates to:

- Facilitate headset adoption
- Reduce the time spent on headset deployment
- Optimize the conversation experience for customers

All-in-one, user-friendly interface.

Download it free today at [jabra.com/direct](http://jabra.com/direct)

**Jabra Suite for Mac**  
Get your Mac softphone and Jabra sound device speaking the same language.

- Control your Mac softphone calls from your Jabra device
- Improve your Jabra device with firmware updates
- Handle Bluetooth® connections between your Mac and Jabra headset

Download it free today at [jabra.com/macsuite](http://jabra.com/macsuite)

## Jabra software

# Complete control. Complete solutions.

Install and connect your Jabra sound devices.



**Jabra Connect**  
The smartphone app for iOS and Android that puts your Bluetooth® customization in the palm of your hand.

- Switch seamlessly between calls on your smartphone or PC softphone
- Easy pairing of Bluetooth® devices
- Configure your headset via app
- Check your headset battery level

For Jabra headset compatibility, visit [jabra.com/connect](http://jabra.com/connect)

Made for iPhone iPad

Made for Android



**Jabra Xpress™**  
Jabra Xpress is an online service designed for IT professionals that helps mass deploy and manage Jabra USB audio devices in record time, remotely. It has smart tools such as the new Jabra sound device dashboard – a real lifecycle management tool to populate status reports, device inventory and forecasts. Jabra Xpress ensures:

- Easy mass deployment
- Smart asset management
- Agile maintenance

To accelerate UC adoption and maximize Jabra headset ROI, download Jabra Xpress today at [jabra.com/xpress](http://jabra.com/xpress)

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# Designed for different needs

## Choose the right solution

When you're looking for the perfect headset, there are things you need to consider

### Where are you working?

**At office desk**  
You spend most of your time in the office, at the desk and on the phone.

**Around the office**  
You spend more time in the office than on the road, but you need freedom in the office to perform.

**On the go**  
You spend more time on the move and you need to be able to work from anywhere.

### What do you want to connect?

You'll need to consider your connectivity needs to make sure your headset solution is compatible with your phone system. You can always contact a Jabra reseller if you need more advice.

Traditional desk phone

Softphone/VoIP

Smartphone

Tablet

Multiple devices

### How noisy is your work environment?

Whether it's a little chatter in the background or a colleague sitting right beside you, the right speakers help you get the most out of your calls, while the right microphone delivers quality sound on the other end – where it really counts.

**Low noise**  
Omni-directional microphones pick up sound from any direction and block ambient and surrounding noise. Fine for the traditional, low-noise office.

**Average noise**  
Noise cancelling microphones and a mono speaker reduce unwanted background noise while ensuring you're still aware of your surroundings. Great for use in noisier, open office environments.

**High noise**  
Noise/ultra noise cancelling microphones combined with duo speakers filter aggressive noise and can block the sound of someone sitting right beside you. Perfect for very noisy, distracting environments.

### Wireless or corded?

**Wireless headset solutions**  
Great if you want to move away from the desk or if you want a streamlined cordless design.

**Corded headset solutions**  
Perfect if you only work at your desk and you want the best possible sound quality in one or both ears.

# Product selector

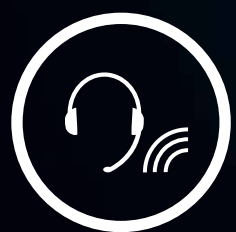
## Let's get started

Follow this chart to discover some of the products we think will match your needs

Work space	Connect to	Environment	Wireless/corded	We recommend	Page
At office desk	Desk phone	High noise	Corded	Jabra Biz 2300 Duo	31
				Jabra Biz 2400 II Duo	29
			Wireless	Jabra Pro 9450/9460 Duo	17
		Low to average noise		Jabra Pro 9450/9460 Mono	17
				Jabra Pro 920	18
			Corded	Jabra Biz 2300 Mono	31
	Softphone and mobile	High noise		Jabra Biz 2400 II Mono	29
				Jabra Evolve Series	24
			Wireless	Jabra Evolve 65	22
		Low to average noise		Jabra Pro 935	19
				Jabra Pro 925	19
			Corded	Jabra Biz 2300 USB Duo	31
	Desk phone and mobile Softphone	High noise		Jabra Biz 2400 II USB Duo	29
			Wireless	Jabra Pro 9450/9460 Duo	17
			Corded	Jabra Biz 2300 USB Mono	31
		Low to average noise		Jabra Biz 2400 II USB Mono	29
				Jabra UC Voice Series¹	26
			Wireless	Jabra Pro 930	19
Around the office	Desk and softphone	High noise		Jabra Pro 9450/9460 Mono	17
			Wireless	Jabra Pro 9450/9460 Duo	17
				Jabra Pro 9470	17
		Low to average noise		Jabra Pro 9465	17
				Jabra Pro 9470	17
				Jabra Pro 9470	17
	Desk, mobile and softphone	High noise		Jabra Pro 9450/9460 Duo	17
				Jabra Pro 920	19
				Jabra Pro 925	19
		Low to average noise		Jabra Pro 9450/9460 Mono	17
			Wireless	Jabra Pro 9450/9460 Duo	17
				Jabra Pro 930	19
On the go	Softphone and mobile	High noise		Jabra Pro 930	19
			Wireless	Jabra Pro 935	19
				Jabra Pro 9450/9460 Mono	17
		Low to average noise		Jabra Pro 9450/9460 Duo	17
			Wireless	Jabra Pro 9450/9460 Duo	17
				Jabra Pro 9450/9460 Mono	17
	Desk and softphone	High noise		Jabra Pro 9465	17
			Average noise	Jabra Pro 9470	17
			Wireless	Jabra Motion Office	21
		Low to average noise		Jabra Pro 9450/9460 Duo	17
				Jabra Pro 9450/9460 Mono	17
				Jabra Pro 9470	17
	Desk, mobile and softphone	High noise	Wireless	Jabra Motion UC	21
				Jabra Stealth UC	23
	Softphone and mobile	Low to average noise	Wireless	Jabra Motion Office	21

¹ Please see comparison table for full feature list





**Wireless headsets**  
work how you want,  
when you want

With wireless hands-free flexibility and superior high-quality sound, you have the confidence to take each call whenever and wherever they happen.





# Jabra Pro 9400 Series Headsets for people who can't afford to miss a call

The Jabra Pro 9400 Series wireless headset is for Knowledge Workers who cannot afford to be out of touch. Roam up to 150 meters/450 feet away and still answer calls from your desk phone, smartphone, or softphone. Touch screen display makes configuration and call management easy. All with best-in-class noise cancellation, acoustic protection, and sound quality.

- Industry first wireless office headset with userfriendly touch screen for easy call management<sup>1</sup>
- One wireless headset for your desk phone, smartphone and softphone – simultaneously
- Crystal-clear conversation even in noisy open plan offices
- Walk and talk up to 150 meters/450 feet from your desk
- Ease technology transition - connect to both desk phones and softphones with one headset

To learn more about the Jabra Pro 9400 Series go to [jabra.com/pro9400](http://jabra.com/pro9400)



Work environment<sup>1</sup>:



Around the office



On the go

Works with<sup>1</sup>:



Desk phone, softphone, smartphone and tablet



Jabra Pro 9470 Jabra Pro 9465 Jabra Pro 9460 Jabra Pro 9450

Work Space	At office desk	•	•	•	•
	Around office	•	•	•	•
Connectivity	Desk phone	•	•	•	•
	Softphone	•	•	•	•
	Mobile	•	•		
	Tablet	•	•		
Wireless technology	DECT	•	•	•	•
	Bluetooth®	•	•		
Touch	Touchscreen	•	•	•	
	Touchpad				•
Build	Flexible boom arm		•	•	•
	Mono	•		•	•
	Duo		•	•	•
Wearing Style	Headband	•	•	•	•
	Earhook (Mono only)	•		•	•
	Neckband (Mono only)	•		• <sup>2</sup>	• <sup>2</sup>
Cable	Wireless	•	•	•	•
Talktime		Up to 9 hours	Up to 10 hours	Up to 10 hours	Up to 10 hours

<sup>1</sup> Variant dependant <sup>2</sup> Available as an accessory for Mono headset

## Did you know?

68% of users want a headset that works with all their devices

Jabra & YouGov, 2012





# Jabra Pro 900 Series

## Affordable wireless for everyone

The Jabra Pro 900 Series is a professional wireless headset designed for maximum performance. Now everyone in your office can take advantage of the added productivity and comfort that wireless convenience delivers. Simple, intuitive and high quality, all in one wireless solution.

- Simple, intuitive design for fast user adoption
- Improves employee productivity
- Easy to deploy and manage
- Future-proof investment - free software upgrades available
- Crystal-clear sound

To learn more about the Jabra Pro 900 Series go to [jabra.com/pro900](http://jabra.com/pro900)



Work environment<sup>1</sup>:



On the go

Works with<sup>1</sup>:



Desk phone, softphone, smartphone and tablet

<sup>1</sup> Variant dependant



## Copenhagen Airports

### Reaching new heights

Copenhagen Airport (CPH) – one of the most modern airports in the world – has set the standard in many areas of international air travel. They needed a high-performing headset solution: that’s why they chose Skype for Business and Jabra headsets.

*“With the investment in Skype for Business and our professional headsets, our telephony has really moved into the 21st century.”*

**Jan Zacho**  
Sector Chief of CPH’s IT and Infrastructure

Read the full story at: [jabra.com/cph](http://jabra.com/cph)



Jabra Pro 920



Jabra Pro 925



Jabra Pro 930

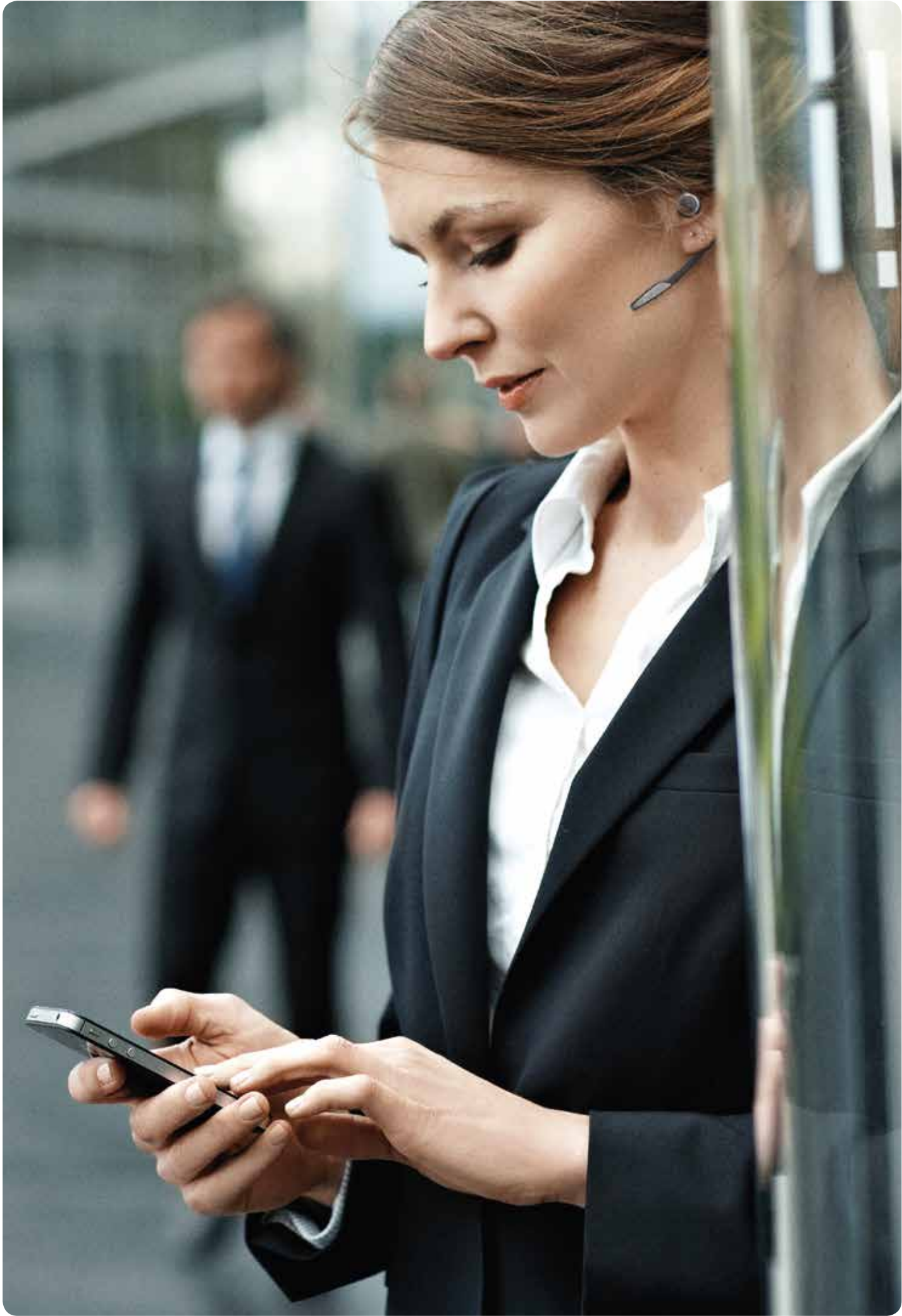


Jabra Pro 935

Work Space	At office desk	•	•	•	•
	Around the office	•	•	•	•
	On the go		•		•
Connectivity	Desk phone	•	•		
	Softphone			•	•
	Mobile		•		•
	Tablet		•		•
Wireless technology	DECT	•		•	
	Bluetooth <sup>2</sup>		•		•
Build	Mono	•	•	•	•
	Duo	•		•	
Wearing style	Headband	•	•	•	•
	Earhook (Mono only)	•	•	•	•
	Neckband (Mono only)	• <sup>3</sup>	• <sup>3</sup>	• <sup>3</sup>	• <sup>3</sup>
Talk time	Up to - hours	8	12	8	12
Range	Up to - m/ft	120/395	100/330	120/395	100/330

<sup>1</sup> Variant dependant <sup>2</sup> NFC enabled for easy pairing and connectivity <sup>3</sup> Available as an accessory for Mono headset





# Jabra Motion Series

## Clear quality calls, wherever you are

The Jabra Motion Series lets you focus on your conversation, not technology, with intuitive features that adapt to your environment and movement. Connect to all your phones with one headset, and transfer calls between phones as you head out the door. Roam up to 100m/330ft and enjoy all-day talk time with exceptional call quality and comfort.

- One headset for all your phones
- Easy and intuitive call control
- 100m/300ft wireless range
- Intelligent Volume Control adjusts call volume automatically
- Up to 8 hours talk time and 15 days stand-by
- Height adjustable and custom fit for optimal comfort
- Power Nap mode to save battery when not in use
- Busylight indicator lets people know you are on the phone

To learn more about the Jabra Motion Series go to [jabra.com/motion](http://jabra.com/motion)

Work environment<sup>1</sup>:



Around the office    On the go

Works with<sup>2</sup>:



Desk phone, softphone, smartphone and tablet



Jabra Motion      Jabra Motion UC      Jabra Motion UC+      Jabra Motion Office

Work Space	At office desk				•
	Around the office		•	•	•
	On the go	•	•	•	•
Connectivity	Desk phone				•
	Softphone		•	•	•
	Smartphone	•	•	•	•
	Tablet	•	•	•	•
Connection to PC	USB		• <sup>3</sup>	• <sup>3</sup>	•
	Bluetooth <sup>2</sup>	•	•	•	•
Touch	Touch screen base				•
Build	Mono	•	•	•	•
Wearing style	Behind-the-ear	•	•	•	•
Talk time	Up to - hours	8	8	8	8
Range	Up to - m/ft	100/300	100/300	100/300	100/300

<sup>1</sup> Variant dependant    <sup>2</sup> NFC enabled for easy pairing and connectivity    <sup>3</sup> Connection via Jabra Link 360



# Jabra Evolve 65

## Stay focused, with wireless

The Jabra Evolve 65 is a top-of-the line wireless headset that lets you stay focused by shielding you from noise and external distractions.

- Up to 10 hours battery life and 30m/100ft wireless range
- Simply tap to connect devices with NFC
- Dual connectivity enables you to connect your headset to your PC and one other Bluetooth device at the same time
- Busylight signals user availability
- Microphone boom arm can be integrated into the headband when not on a call for music enjoyment
- Leather-feel ear cushions
- Soft pouch included

To learn more about the Jabra Evolve 65 go to [jabra.com/evolve65](http://jabra.com/evolve65)

Work environment:

At office desk

Around the office

On the go

Works with:

Softphone, Android and Apple devices, smartphone and tablet



Jabra Link 370 USB adapter

# Jabra Stealth UC

## Freedom to do more

The smallest and most stylish Bluetooth® Mono headset in its class. The Stealth UC is so sleek and comfortable you will hardly notice you are wearing it.

- Weighing just 7.9 grams/0.28 ounces,
- Compatible with any Bluetooth® enabled device
- Certified for Skype for Business
- Fully UC compatible
- True Plug and Play solution
- Up to 6 hours talk time
- Comes with pre-connected Jabra Link 370 adaptor in the box

To learn more about the Jabra Stealth UC go to [jabra.com/stealthUC](http://jabra.com/stealthUC)

Work environment<sup>1</sup>:

On the go

Works with<sup>1</sup>:

Softphone, smartphone and tablet



Jabra Link 370 USB adapter



Work Space	At office desk	•
	Around the office	•
	On the go	•
Connectivity	Softphone	•
	Smartphone	•
	Tablet	•
Connection to PC/ range	USB dongle	30m/100ft.
Wireless technology	Bluetooth <sup>1</sup>	•
	Mono	•
	Stereo	•
Build	Discrete boom arm	
Noise cancellation/ Busylight	Passive	•
	Busylight integrated	•
Wearing Style	Headband	•
Cable	Wireless	•
Talk time	Up to - hours	10
Range	Up to - m/ft	30/100

<sup>1</sup> NFC enabled for easy pairing and connectivity



Work space	On the go	•
Connectivity	Softphone	•
	Smartphone	•
	Tablet	•
Connection PC	USB dongle	•
Wireless technology	Bluetooth 4.0 <sup>2</sup>	•
Build	Mono	•
Wearing Style	In-ear	•
Cable	Wireless	•
Talk/standby time	Up to - hours/days	6/10
Voice	Control	•
	Guidance	•
Range	Up to - m/ft	30/98

<sup>1</sup> Variant dependant <sup>2</sup> NFC enabled for easy pairing and connectivity





## **Corded headsets** Power through every call

When you're working at a desk, you need a comfortable, well-padded and superior call quality solution that suits your environment perfectly. This means your productivity starts from the second you sit down to work.





# Jabra Evolve Series

## More than headsets – a workplace evolution

The Jabra Evolve Series is a professional range of headsets designed to improve concentration and conversations. Industry-leading noise cancellation and integrated busylight gives you peace to work in a noisy, open office; creating a concentration zone around you so you can stay focused.

- World-class speakers made for your voice and your music
- Passive noise cancellation
- Active noise cancellation and listen-in function – Turn your surroundings on and off (Evolve 80 only)
- Busylight signals user availability (Evolve 40/80)
- Works with all mobile devices (Evolve 40/80)
- Leather-feel ear cushions (Evolve 30/40/80)
- Jabra Intelligent Call Transfer (Evolve 30/40/80)
- Soft pouch included (Evolve40/80)

To learn more about the Jabra Evolve Series go to [jabra.com/evolve](http://jabra.com/evolve)



Work environment<sup>1</sup>:

Around the office    On the go

Works with<sup>1</sup>:

Softphone, Android and Apple devices, smartphone and tablet

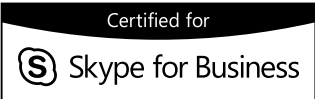


		Jabra Evolve 20 <sup>3</sup>	Jabra Evolve 30 <sup>3</sup>	Jabra Evolve 40 <sup>3</sup>	Jabra Evolve 65 <sup>3</sup>	Jabra Evolve 80 <sup>3</sup>
Stay focused	Passive noise cancellation	•	•	•	•	•
	Active noise cancellation					•
	Busylight				•	•
	Control unit	•	•	•		•
	Mono	•	•	•	•	
	Stereo	•	•	•	•	•
Stay flexible	Made for music and voice	•	•	•	•	•
	Discrete boom arm			•	•	•
	Work with all mobile devices			•	•	•
	Listen in					•
	Intelligent Call Transfer <sup>2</sup>			•		•

<sup>1</sup> Variant dependant <sup>2</sup> Jabra Intelligent Call Transfer <sup>3</sup> Skype for Business variants available



### Jabra Intelligent Call Transfer



Let yourself and not the task decide where you work. The Jabra Evolve 40 and 80 come with a 3.5mm jack incorporated into the control unit giving you the freedom to connect your corded headset to PC, smartphone or tablet. The Jabra Intelligent Call Transfer feature allows you to keep the headset on and the conversation going while transferring Skype for Business calls to your smartphone device using the 3.5mm jack.

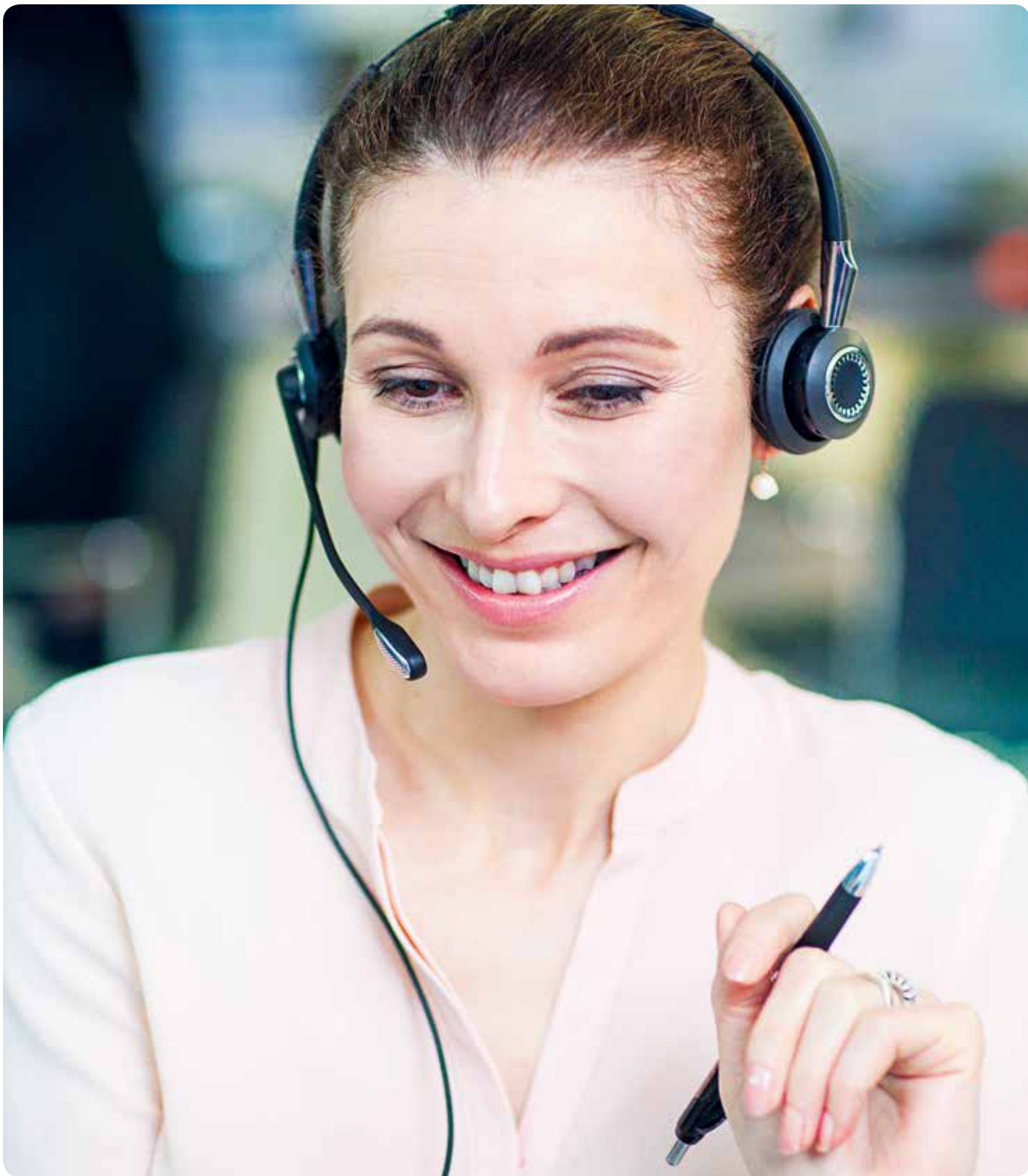




# Quality on the move - Jabra Link Mobile

## Jabra Link Mobile cords let you use your smartphone with a professional, corded Quick Disconnect (QD) Jabra headset

Just plug the cord into your smartphone and with the professional sound quality and noise cancelling technology of a Jabra headset, you can take a call from a busy hotel lobby as if it were a quiet office. The cords are compatible with a wide range of smartphone and smartphone brands including BlackBerry, HTC, Apple, Microsoft, Nokia, Samsung, Siemens and Sony. Just contact your Jabra Sales Manager if you need help finding the right one.



# Jabra Biz 2400 II Series

## The best corded headset

The Jabra Biz 2400 II comes with everything you love about the Jabra Biz 2400, and more. Better cushioning, sound, comfort and calls. With 3-in-1 wearing style and the ability to connect seamlessly between mobile, desk phone and softphone to suit every end user working preference.

- Improved superior leather-feel ear cushions and headband padding for all-day comfort
- Connect to a desk phone or softphone via USB or QD<sup>1</sup>
- Improved microphone quality to ensure absolute clarity for a better customer experience
- Better comfort means more productivity
- Improved speakers in the ear cups to ensure agents fully understand every customer query and conversation - maximizing customer satisfaction on every call
- Easy integration with existing telephone systems
- Choice of mono or duo speakers and three wearing styles
- 3-year global warranty

To learn more about the Jabra Biz 2400 II Series go to [jabra.com/biz2400II](http://jabra.com/biz2400II)

Work environment:



At office desk

Works with<sup>1</sup>:



Desk phone and softphone

**USB** connects directly with your PC  
**QD** (Quick Disconnect) connects to your desk phone through individual cables



The Jabra Biz 2400 II was developed with one goal in mind: to be the world's best corded headset, delivering both best-in-class noise cancellation and acoustic shock protection, as well as the industry's only unbreakable 360° swiveling boom and reinforced cord. Available in a variety of wearing styles.

**Tip:** due to the comfort of this headset, the Biz 2400 II Series is also being worn in office environments and not just in contact centers.

## Etech Global Services

# From inferior to superior call quality

Based in Nacogdoches, Texas, Etech Global Services provides an array of contact center services in English and Spanish, including inbound and outbound customer service and sales, customer win-back programs, web chat and email services. Through a stringent quality assurance process, the company records 100 percent of all voice and chat interactions while continuously evaluating its agents to ensure an ever-improving customer experience.

*"The voice quality of the Jabra solution is far superior and the products can definitely withstand a lot of use from our agents"*

**Ronnie Mize**  
Senior Vice President for Information Technology

Read the full story at: [jabra.com/etech](http://jabra.com/etech)







# Jabra Biz 1500 Series


Professional, affordable,  
durable – great sound for less

A cost-efficient call center headset with core Jabra features for easy mass deployment and great sound. Designed for the cost-conscious contact center, the Jabra Biz 1500 Series has features usually found in more expensive solutions. Don't compromise – get the quality and value you need from the brand you trust.

- Connect to a desk phone or softphone via USB or QD<sup>1</sup>
- Easy integration with many telephone systems and UC platforms
- Crystal-clear conversations
- Lightweight, sturdy design and professional quality
- Choice of mono or duo speakers
- Foam ear cushions that lead heat away from the ears for all-day comfort


To learn more about the Jabra Biz 1500 Series go to [jabra.com/biz1500](http://jabra.com/biz1500)

Work environment:



At office desk

Works with:



Desk phone and softphone



**USB** connects directly with your PC  
**QD** (Quick Disconnect) connects to your desk phone through individual cables

## Transcom, Philippines

### A trusted partner

Transcom houses 30,000 customer experience specialists in 70 contact centers across 27 countries, and services over 400 international brands in various industry verticals. To be able to deliver its lifeblood of providing outstanding customer experience, Transcom, Philippines needed quality headsets that feature optimum clarity, comfort and durability equipped with maximum noise reduction features.

*“Jabra has always been at the forefront of headset solutions for contact centers, delivering the essential elements of comfort, excellent sound and durability, and a diverse line of headset designs that would fit various work environments.”*

**Siva Subramaniam**  
Country Manager Transcom Philippines

Read the full story at: [jabra.com/transcom](http://jabra.com/transcom)



# Jabra Biz 2300 Series


The voice of your brand

Hard-working, great-looking and designed for easy daily handling in the contact center. Your contact center agents are your brand ambassadors, so give them the tool to sound as clear as your brand. In Jabra's Biz 2300, world-class sound meets world-class durability in an exceptionally comfortable and stylish corded headset – keeping both your agents and your customers happy.

- Connect to a desk phone or softphone via USB or QD<sup>1</sup>
- Superior call clarity
- Better conversations for the contact center
- Keep your contact center agents happy
- Foam or leather-feel ear cushions for added comfort
- The contact center headset that is built to last
- A USB variant with easy in-line call management
- Air Shock microphone reduces unwanted “pops” for better call quality


To learn more about the Jabra Biz 2300 Series go to [jabra.com/biz2300](http://jabra.com/biz2300)

Work environment:



At office desk

Works with:



Desk phone and softphone



**USB** connects directly with your PC  
**QD** (Quick Disconnect) connects to your desk phone through individual cables

## Training your contact center agents is easy with Jabra

Jabra provides the full solution for training your agents with either the Jabra Link 850, Jabra Link 860, or the Jabra Link 265 USB supervisor cable



Please see pages 40-43 for full details

<sup>1</sup> Variant dependent



**Jabra conference solutions**  
Conference calls made simple.  
Collaboration made easy

From entry to premium, and from portable to stationary solutions, the Jabra Speak series offers a range of easy-to-use Plug and Play conference call speakerphones with superior sound quality to better meet today's personal and group collaboration needs.





# Jabra Speak Series

## Conference calls made simple. Collaboration made easy

Collaborate the easy way and connect conference calls in seconds, with the Jabra Speak Series. Intuitive speakerphones that connect via USB and/or Bluetooth® with crystal-clear sound, meaning no repetition or interruptions and calls start on time. All the conference call capabilities without the complexity.

- Slim and compact design
- USB Plug and Play solution
- Bluetooth® 4.0 connectivity for smartphone or tablet use when away from your PC¹
- Outstanding sound quality
- Stream music and sound or take voice calls
- Picks up sound from virtually any direction
- User-friendly call controls on the speakerphone
- Certified for Skype for Business
- Easy integration with your smartphone
- Easy voice-guided pairing – with up to 2 phones simultaneously
- Up to 15 hours talk time and 40 days stand-by

To learn more about the Jabra Speak Series go to [jabra.com/speak](http://jabra.com/speak)



Jabra Speak 810

Work environment¹:



At office desk  
Around the office  
On the go

Works with¹:



Softphone, smartphone, tablet and headset



Jabra Speak 810 includes:

- Unique Jabra ZoomTalk™ microphones – you hear the person presenting and nothing else
- Mains powered so you don't need to worry about battery life
- USB charge out port - so you can charge your smart device whilst you present



		Jabra Speak 410	Jabra Speak 510	Jabra Speak 510+	Jabra Speak 710	Jabra Speak 810
Work Space	At office desk	•	•	•	•	•
	Around the office		•	•	•	
	On the go	•	•	•	•	
Connectivity	Softphone	•	•	•	•	•
	Headset	•	•	•		•
	Smartphone		•	•	•	•
	Tablet		•	•	•	•
Connection to PC	USB	•	•	•	•	•
	Bluetooth		•	•	•	•
USB dongle	Jabra Link 360			•	•	•²
Talk time	Up to - hours		15	15	15	
Range	Up to - m/ft		100/330	100/330	30/100	100/330

¹ Jabra Speak 510 and Speak 810 variants only ² Optional (available as accessory)



NEW

# Jabra Speak 710

## Premium portable speakerphone with amazing sound for conference calls and music

High performing Omni-directional microphone and HiFi grade speaker with ability to pair two Speak 710 devices for a full stereo experience. Intuitive and easy to use with no need for user training or IT support. Speak 710 comes with a pre-connected Jabra Link 370 USB adapter.

- Immersive sound for calls and music
- Intuitive Plug and Play connectivity
- Exclusive portable design
- In-room coverage for up to 6 people
- Interacts with MS Cortana, Siri® or Google now™
- Compatible with all leading UC platforms

To learn more about the Jabra Speak Series go to [jabra.com/speak](http://jabra.com/speak)



Jabra Speak 710



Jabra Link 370 USB adapter

Work environment¹:



At office desk  
Around the office  
On the go

Works with¹:



Softphone, smartphone and tablet





## Handsets Familiar functionality

Combine the traditional features of a handset with the benefits of a UC softphone solution

## Jabra Handset 450 The perfect UC experience for users who prefer a handset

Ensure seamless integration of Unified Communication (UC) and a positive user-experience for those who crave wireless freedom – but prefer using a handset. Handset 450 integrates wideband audio to give you a crystal clear and natural sound experience, Plug and Play USB connection and DECT security.

- Convenient wireless handset with new softphone-based UC technology
- Easy installation with USB-based, Plug and Play solution
- Professional sound quality, with wideband audio
- Compatible with Skype for Business
- Certified for Cisco Jabber

To learn more about the Jabra Handset 450 go to [jabra.com/handsets](http://jabra.com/handsets)

Work environment: Works with:



At office desk



Softphone



## Jabra Dial 550 Conference calls as simple as they should be

The Jabra Dial 550 delivers all the convenience of a handset to your favorite softphone application with a simple Plug and Play USB connector. Enable conference calls quickly and easily with the touch of a button and enhance your collaboration capabilities. Instantly take advantage of all softphone functionality with the handset convenience you desire.

- Easy and intuitive handset for Unified Communications
- Includes a handy flip stand to keep your phone upright for conference calls and to protect your phone when traveling
- True HD Voice/wideband audio performance
- Omni-directional microphone – ideal for easy collaboration set up
- Turns any call into a conference call
- Seamless integration with all leading Unified Communications systems

To learn more about the Jabra Dial 550 go to [jabra.com/handsets](http://jabra.com/handsets)

Work environment:



At office desk

Works with:



Softphone



A USB plug-and-play handset that seamlessly integrates with all Unified Communications platforms.

### Electricité de France

## Serious technology for simple ideas

Electricité de France wanted their telephony equipment to reflect the vision they had for their own future. The latest generation of touch screen headsets delivered the highest quality and mobility to their employees. The benefits of intuitive, simple communication were obvious to EDF from the very start.

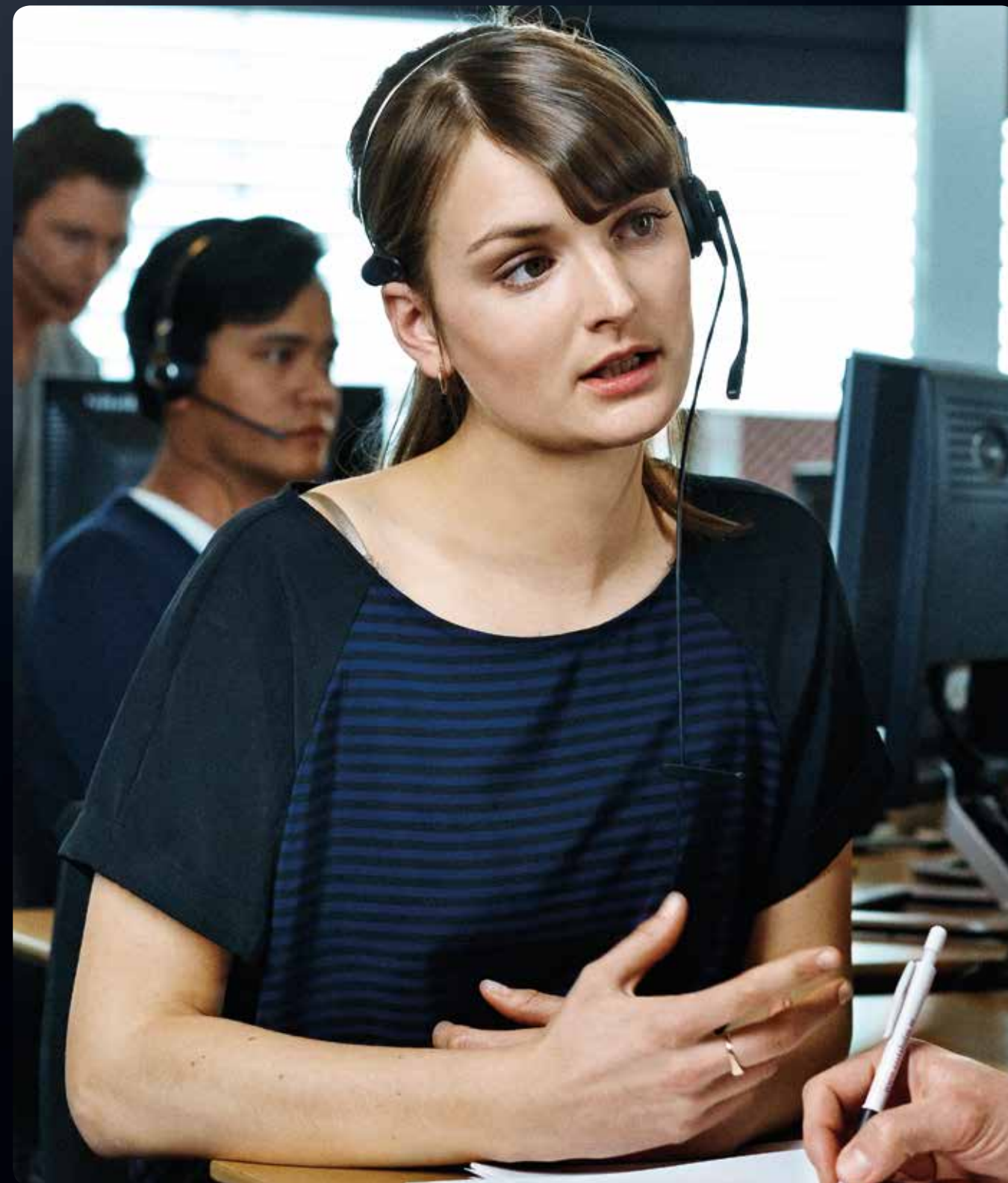
*“You hear a ringtone, see the calling number on the touch screen, answer the call by touching the headset, navigate through the menus on the screen, speak ... Welcome to the age of Jabra.”*

EDF, Electricité de France

Read the full story at: [jabra.com/edf](http://jabra.com/edf)







**Jabra accessories**  
Get the most out of your  
Jabra audio solution

Add the accessories you need to empower your Jabra audio solution and fully meet your specific communication and collaboration requirements.





## Simply seamless – USB enablers

Get increased user friendliness with your UC solution. To learn more about the Jabra accessories go to [jabra.com/accessories](https://jabra.com/accessories)



### Jabra Link 180

Switch between desk and softphone on a single headset

- Ideal for transitioning from desk phone telephony to Unified Communications
- Manual switch for simple, hassle-free operation
- Cost-effective option for blended telephony environments
- Enables use of Jabra QD headsets with PC-based softphones



### Jabra Link 230

Connect your corded QD headset to a softphone

- Enhanced sound and noise reduction experience
- Plug and Play USB adaptor
- Works with all Jabra corded QD headsets
- Compliant with Noise at Work Regulations



### Jabra Link 260

Connect your corded QD headset to a softphone

- Inline call controls: answer/end calls, adjust volume and mute the microphone
- Compliant with Noise at Work Regulations
- Programmable soft buttons for individual preferences
- Works with all Jabra corded QD headsets

<sup>1</sup> Available variants: GN 1200 (fits most needs), GN 1210 (Carbon based), GN 1216 (Avaya) and GN 1221 (Noise at Work)

### Jabra Link 265

Join the conversation or stay muted when training agents

- USB Y-training cable connects to any two Jabra QD headsets
- Supervisor function allows supervisor to stay muted or join the conversation
- Inline call controls; answer/end calls, adjust volume and mute the microphone
- Programmable soft buttons for individual preferences
- Compliant with Noise at Work Regulations



### Jabra Link 280

Digital audio processor delivering great sound quality

- USB Y-training cable connects to any two Jabra QD headsets
- Supervisor function allows supervisor to stay muted or join the conversation
- Inline call controls; answer/end calls, adjust volume and mute the microphone
- Programmable soft buttons for individual preferences
- Compliant with Noise at Work Regulations



### Jabra Link 360

Plug-and-play Bluetooth® mini USB adapter for PC

- Bluetooth® version BT 4.2 Class 1
- Wireless range up to 100m/330ft
- HD Voice/wideband audio and music streaming (A2DP<sup>1</sup>)



### Jabra Link 370

Plug-and-play Bluetooth® mini USB adapter for PC

- Bluetooth® version BT 4.2 Class 1
- Wireless range up to 30m/100ft
- High Definition sound for crystal clear conversations and music streaming (A2DP<sup>1</sup>)
- Low power consumption Bluetooth® Low Energy (BTLE)



### Jabra Busylight – Do not disturb

The Jabra Busylight helps you manage your personal workspace in an open office or hot desk environment where interruptions and distractions are high. Let your colleagues clearly see when you are on the phone: the indicator turns red when you're on a call and helps prevent you from being disturbed.

**Compatible with: Jabra Pro 9400 Series, Motion Office, Link 850/860**



<sup>1</sup> Device dependent





## Leave the desk behind – Remote Call Control

Enjoy wireless freedom and remote call control from virtually any desk phone using an Electronic Hook Switch (EHS) cord. Answer or end calls, mute the microphone and adjust volume when you're away from the desk. To learn more about the Jabra RCC go to [jabra.com/remotecallcontrol](https://jabra.com/remotecallcontrol)

## Amplify your audio – Audio processors

A range of audio processors that enhance sound quality and enable easy call management with a corded headset. To learn more about the Jabra accessories go to [jabra.com/accessories](https://jabra.com/accessories)



### Jabra Link 14201

Get remote call control on your wireless headset

- For desk phones providing EHS functionality
- Call control from your wireless headset up to 150m/490ft from your desk
- Answer or end calls, adjust the volume and mute your call from the headset
- Plug and Play solution; no mechanical handset-lifter needed

### Jabra GN 8210

Digital audio processor delivering great sound quality

- Works with virtually any desk phone
- Unsurpassed digital protection against sudden volume peaks
- Automatically keeps incoming volume at user-defined levels
- Works with all professional corded Jabra QD headsets
- Compliant with Noise at work and AUS (TT4)



### Jabra GN 1000

A mechanical handset lifter enabling remote call control with virtually any desk phone

- For desk phones not providing EHS functionality
- Wireless call control from your wireless headset up to 150m/495ft from your desk
- Answer/end calls, adjust the volume and mute your call from the headset

### Jabra Link 850

Digital audio processor packed full of functionality for virtually any desk phone

- Works with traditional desk phones and PC
- Improves usability and adds safety to your headset
- Supervisor port for easy assistance and training purposes
- Easy connectivity and power through USB
- Compliant with Noise at Work



### Jabra 1200 Series

Connect your desk phone to any Jabra QD headset

- Works with most desk phones
- Connects to all Jabra corded QD headsets
- Microphone amplification to boost transmit levels
- Compliant with Noise at Work<sup>1</sup>
- Simple slide adjustment for easy setup
- Choice of straight or coiled cord

### Jabra Link 860

Jabra Link 860 additional features

- Stream voice, music or sound from your computer
- Agent greeting, call transcribing and call recording
- Synchronizes volume between Link 860 audio enhancer and soft phone
- Easily switch between desk phone and softphone calls



<sup>1</sup> Available variants: GN 1200 (fits most needs), GN 1210 (Carbon based), GN 1216 (Avaya) and GN 1221 (Noise at Work)

<sup>1</sup> Device dependent





Use this chart to discover the differences between products and find the perfect solution for your needs

- Yes
- Optional
- V Variant dependent

- Yes
- Optional
- V Variant dependent

<sup>1</sup> All QD headsets require a connection cable (For softphone: Jabra Link 180, Jabra Link 230, Jabra Link 260, Jabra Link 265, Jabra Link 280. For smartphone/tablet: Jabra Link Mobile specific cable. For desk phone: Individual cables or Jabra GN1200), though marked with “\*”





This is only a selection of the Jabra range and only a snapshot of the features and technology included. For all details on any specific requirements you might have, please contact your sales representative.

- Yes
- Optional

	Wireless headsets													
	Jabra Pro 9470	Jabra Pro 9465	Jabra Pro 9460 Duo	Jabra Pro 9460	Jabra Pro 9450	Jabra Pro 9450 Flex	Jabra Pro 9450 Duo	Jabra Pro 935 Single	Jabra Pro 935 Dual	Jabra Pro 930	Jabra Pro 925 Single	Jabra Pro 925 Dual	Jabra Pro 920	Jabra Motion UC
Connectivity														
Desk phone <sup>1</sup>	•	•	•	•	•	•	•				•	•	•	•
Softphone	•	•	•	•	•	•	•		•	•		•	•	•
Bluetooth® (Smartphone and tablet ready)	•	•							•			•	•	•
Multi device connectivity/Multiuse <sup>2</sup>	•	•	•	•	•	•	•	•	•		•	•	•	•
UC Plug and Play	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Recommended for														
At office desk	•	•	•	•	•	•	•	•	•	•	•	•		•
Around the office	•	•	•	•	•	•	•	•	•	•	•	•	•	•
On the go								•			•		•	•
Work environment														
High noise		•	•				•							
Average noise	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Low noise	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Audio														
HD Voice / Wideband audio	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Hi-fi stereo sound														•
Hi-fi audio streaming (A2DP)													•	•
Noise Cancellation														
Noise Blackout™ (2 microphones)	•												•	•
Noise canceling microphone		•	•	•	•	•	•	•	•	•	•	•		•
Wind noise protection													•	•
Intelligent volume control													•	•



This is only a selection of the Jabra range and only a snapshot of the features and technology included. For all details on any specific requirements you might have, please contact your sales representative.

- Yes
- Optional

	Wireless headsets													
	Jabra Pro 9470	Jabra Pro 9465	Jabra Pro 9460 Duo	Jabra Pro 9460	Jabra Pro 9450	Jabra Pro 9450 Flex	Jabra Pro 9450 Duo		Jabra Pro 935	Jabra Pro 930	Jabra Pro 925	Jabra Pro 920	Jabra Motion UC	Jabra Motion Office
Hearing Protection														
Jabra SafeTone (Noise at Work <sup>3</sup> )	•	•	•	•	•	•	•		•	•	•	•	•	•
Jabra PeakStop	•	•	•	•	•	•	•		•	•	•	•	•	•
ACIF G616 guidelines (AUZ/NZ)	•	•	•	•	•	•	•		•	•	•	•	•	•
Speakers														
Mono (sound in one ear)	•			•	•	•			•	•	•	•	•	•
Duo (sound in both ears)		•	•				•			•		•		•
Midi boom arm	•				•				•	•	•	•		
Flex boom arm		•	•	•		•	•							•
Wearing styles														
Headband	•	•	•	•	•	•	•		•	•	•	•		•
Earhook	•			•	•	•			◦	◦	◦	◦	•	•
In ear														•
Neckband	•			◦	◦	◦			◦	◦	◦	◦		
Wireless range														
30m/98ft wireless range														•
100m/300ft wireless range (Bluetooth®)									•		•		•	
120m/395ft wireless range										•		•		
150m/450ft wireless range (DECT)	•	•	•	•	•	•	•							
Wireless technology														
DECT	•	•	•	•	•	•	•			•		•		
Bluetooth®	•	•							•		•		•	•
Other														
Wireless secure calls via encrypted signal	•	•	•	•	•	•	•		•	•	•	•	•	•
Talk time (up to)/hours	9	10	10	10	10	10	10		12	8	12	8	8	10
Available in for Skype for Business variant	•	•	•	•	•	•	•		•	•			•	•
Remote call control (EHS) for desk phones	•	•	•	•	•	•	•				•	•		
Supervisor function	•	•	•	•	•	•	•			•		•		
Jabra Connect (App for iPhone & Android)													•	•
Online headset and software updates (PC)	•	•	•	•	•	•	•		•	•	•	•	•	•
Online software updates (Mac)	•	•	•	•	•	•	•		•	•	•	•	•	•
Jabra Direct (for Windows)	•	•	•	•	•	•	•		•	•	•	•	•	•
Jabra Suite for Mac (for OSX)	•	•	•	•	•	•	•		•	•	•	•	•	•
Jabra Xpress	•	•	•	•	•	•	•		•	•	•	•	•	•
Busylight <sup>4</sup>	•	•	•	•	•	•	•						•	•

<sup>1</sup> All QD headsets require a connection cable (Jabra Link 180, Jabra Link 220 or Jabra Link 280), though marked with “•”  
<sup>2</sup> Connects up to two devices at the same time  
<sup>3</sup> Noise at Work compliance with EU Noise at Work Directive (Directive 2003/10/EC) and leading US recommendations  
<sup>4</sup> Either built-in to the headset or as a separate connection in the headset base unit for the Jabra Busylight solution



[www.jabra.com](http://www.jabra.com)

This brochure is intended for use as a sales tool that provides a quick overview of our headset compatibility, which can be kept to hand for your customers. Here you will find, clearly summarized, which headsets are best suited to each telephone/softphone and which requirements must be met for each type. Also explained are a selection and a recommendation of the connection options for all telephones/softphones and headsets. Your Jabra team is happy to assist you with any unlisted phones, headsets and connection options, as well as with older models. Jabra has sought in good faith to put together the information provided herein on the basis of the necessary, available and appropriate information at the time of its creation. Any reference in this catalog is of a general nature and should be verified before any purchase or other activity. Jabra is not responsible for any claims arising from errors or outdated information that appears in this catalog. The Bluetooth® trade name and logos are owned by Bluetooth SIG, Inc. and any use of such trademarks by Jabra is under license. (Jabra reserves the right to change designs and individual depictions at any time without notice).