



Jabra Xpress 2.0 For Windows and Mac

Upgrade business productivity with smart, secure and free headset management software

Jabra Xpress 2.0 is a software solution designed for IT professionals to 100% remotely manage Jabra USB sound solutions with a set of smart tools.

Boost business productivity with always updated headsets

- **Deployment** - Jabra Xpress 2.0 simplifies IT management tasks and accelerates headset adoption with several deployment options
- **Smart asset management** - Jabra Xpress 2.0 gives IT professionals greater control and helps IT administrators gain higher efficiency with the Jabra Device Overview.
- **Agile maintenance** - Jabra Xpress 2.0 enhances user satisfaction and productivity, and maximizes headset ROI.
- With Jabra Xpress 2.0 IT can push and control Jabra Direct 2.0, which enable users with a large degree of personalization of their headsets.

How to get Jabra Xpress 2.0

Jabra Xpress 2.0 can be downloaded from:
www.jabra.com/xpress

At a glance: **Jabra Xpress 2.0**

Flexible and Free headset management software

Jabra Xpress 2.0 supports all main operating systems (Windows & Mac) for maximal flexibility, and is available in a Cloud solution and a on-premises solution. All data generated can be stored in the Cloud or the on-premises solution.

Jabra Xpress 2.0 is free of charge and is SOC II Type 1 compliant*.

*Report will be available in mid-December 2018

Features	Benefits
Asset Management Manage all attached devices and control the settings	Complete overview of all USB headset devices in your organization, including Jabra and non-Jabra headsets
Analytics Utilize all the data the devices produces and see the results in the Jabra Xpress 2.0 dashboard	Comprehensive insights: Background noise, Speech analytics, headset usage analytics, audio exposure*
Fast and Easy Instant remote device change management from the browser	Whenever you want to change settings or update the firmware this is done by a few clicks – no need to install additional software or wait days to see the results
Intelligent Monitor and drive adoption of communications platforms	With Jabra Xpress you are able to monitor the adoption rates for the unified communication.
Easy Mass Deployment	<ul style="list-style-type: none"> Seamless deployment – compatibility with companies' own deployment solution/ application Devices compliancy - settings in line with corporate policies Standardization across company – to reduce IT support
Deployment Options	Jabra Xpress can be deployed fast and easy as a true Cloud solution or as an on-premises** installation – all dependent on the customers setup.

*Analytics is dependent on the specific audio device.

**Avaliable from November 2018.

Technical requirements - Windows	
Jabra Xpress works with all leading IT deployment tool	MSI packages created in Jabra Xpress can be deployed via any deployment tool that supports the Microsoft MSI standard
IT admin PC requirements	To access Jabra Xpress, use the following systems: Chrome, Firefox, Safari or Edge. The latest three versions of Chrome, Firefox, Safari and Edge are supported.
End-user PC requirements	<ul style="list-style-type: none"> Operating System: Windows 10 (32 & 64 bit); Windows 8.1 (32 & 64 bit); Windows 8 (32 & 64 bit); Windows 7 (32 & 64 bit); Windows Vista (32 & 64 bit), Windows XP and Windows RT are not supported Microsoft.NET 4.0 Client Profile or .NET 4.0 Framework Full. Hardware: A USB connection must be available and a Jabra device must be connected to it

Technical requirements - macOS	
Jabra Xpress works with all leading IT deployment tools	DMG packages created in Jabra Xpress can be deployed via any deployment tool that supports the macOS standard
IT admin Mac requirements	To access Jabra Xpress, use the following systems: Chrome, Firefox or Safari. The latest three versions of Chrome, Firefox and Safari are supported.
End-user Mac requirements	macOS version 10.11, 10.12, 10.13, 10.14. A USB connection must be available and a Jabra device must be connected to it.

Jabra Device Compatibility - Windows and macOS	
Jabra Xpress 2.0 works with all* Jabra corded USB devices, wireless USB devices and Bluetooth devices using Jabra Link 360/370.	
*The following devices are expected to be supported in Q4 2018: Jabra GN 2000 USB, Jabra GO 6400 series, Jabra Link 220, Jabra Link 260, Jabra Link 280, Jabra Link350, Jabra Pro 925, Jabra Link 30, 32, 33, 41, 43, 44, Jabra Evolve 20 (Certain versions are not supported. Contact Jabra Enterprise support for further information).	