Cisco and Jabra have successfully tested Jabra wired and wireless headsets with Cisco's VXC 6215. A wide variety of Jabra headsets are available for customer to select from Jabra wireless and wired list, which enhances customer satisfaction and increases employee productivity. Below are list of Jabra wired and wireless devices supported with Cisco's VXC 6215

Best Audio Quality with Jabra Headset and Cisco's VXC 6215

To get best audio quality experience with Cisco's VXC 6215 device, follow below suggestions:

- For Jabra PRO and GO devices, follow configuration as describe in Jabra PRO and GO Device section
- Check minimum firmware version of Jabra device as suggested in list of wireless and wired headsets (last row) and upgrade as require

Jabra PRO 9470, PRO 9465, GO 6470 Devices

Jabra PRO and Jabra GO device are touchscreen devices, which can connect with multiple devices at same time, for example Cisco VXC Client, Cisco IP Phone and Mobile device at same time. If user is using Jabra PRO and GO wireless device with Cisco's VXC 6215, two step process is required for enhance user experience:

- **Step 1:** Select Softphone as option "**Other**" during configuration
  During first power up you will be guided to select the softphone option. If this by accident fails please follow these steps to setup.
  Procedure: Select **Setting (wrench icon)** => Select **Phone Settings** => Select **"Softphone (PC)"** => Scroll down and select **"Setup softphone (PC)"** & **"Confirm"** =>follow on screen prompts to list and select **"Other"**. Complete wizard and headset will restart with new settings.
- **Step 2:** Enable the feature "**Open phone line on undock**" for Softphone
  Procedure: Select **Setting (wrench icon)** => Select **Phones Settings** => Select **"Softphone (PC)"** => Select **"Open phone line on undock"** to Enable

Jabra PRO 930

If using the Jabra PRO930 wireless device with Cisco's VXC 6215, for best user experience:
On initial setup undock the headset and press the "Multi-function" button on the side of the headset once – this places headset in "undock mode" and the headset light is illuminated on the base

How to Upgrade Jabra Firmware

Follow below simple process to check and upgrade Jabra device firmware

http://www.jabra.com/cp-cp/support/Pages/firmwareupdate.aspx

List of Wireless Headset supported with Cisco Virtualization Experience Client 6215

	wireless				
www.cisco.com/go/vxc www.jabra.com/cisco					
Jabra Model	**Jabra PRO 9470**	**Jabra PRO 9465**	**Jabra PRO 9460**	**Jabra GO 6470**	**Jabra PRO 930**
Connectivity					

Microphone/Boom Arm	Noise Blackout / Midiboom	Noise Cancelling / Flexboom	Noise Cancelling / Flex boom	Noise Blackout	Noise Cancelling / Fixed
Speakers	Mono	Duo	Mono/Duo	Mono	Mono
Item Number (USA)	9470-66-904-105	9465-69-804-105	9460-65-707-105 9460-69-707-105	6470-15-207-505	930-65-503-105
Item Number (EMEA)	9470-26-904-101	9465-29-804-101	9460-25-707-101 9460-29-707-101	6470-15-207-501	930-25-509-101
Item Number (Asia Pac)	9470-26-904-102 (HK/SIN/China) 9470-26-904-103 (ANZ) 9470-26-904-105 (JPN)	9465-29-804-103 (ANZ)	9460-25-707-102 9460-29-707-102 (HK/SIN/China) 9460-25-707-103 (ANZ) 9460-29-707-103 (ANZ) 9460-65-707-105 (JPN) 9460-69-707-105 (JPN)	6470-15-207-502 (HK/SIN/China) 6470-15-207-502 (ANZ) 6470-15-207-505 (JPN)	930-25-503-101
Description	visit www.jabra.com/cisco page for required configuration for best audio quality	visit www.jabra.com/cisco page for required configuration for best audio quality	visit www.jabra.com/cisco page for required configuration for best audio quality	visit www.jabra.com/cisco page for required configuration for best audio quality	visit www.jabra.com/cisco page for required configuration for best audio quality
Minimum Firmware version	**PRO VP3(3.4.1)**	**PRO VP3(3.4.1)**	**PRO VP3(3.4.1)**	**GO VP3 (4.5.17)**	**PRO VP3(3.4.1)**

List of Wired Headset supported with Cisco Virtualization Experience Client 6215

	Wired				
www.cisco.com/go/vxc www.jabra.com/cisco					
Jabra Model	**Jabra Biz 2400 USB**	**Jabra GN 2000 USB**	**Jabra Speak 410**	**Link 220**	**Link 280**
Connectivity					

Microphone/Boom Arm	Noise Cancelling / FreeSpin	Noise Cancelling / FlexBoom	Omni Directional	Noise Filtering	Noise Filtering
Speakers	Mono / Duo	Mono / Duo	Mono	N/A	N/A
Item Number (USA)	2496-823-105 2499-829-105	200001-436 200001-496	7410-209	220-09	280-09
Item Number (EMEA)	2406-320-104 2409-320-104	200001-432 200001-492	7410-209	220-09	280-09
Item Number (Asia Pac)	2496-829-105 2499-829-105	200001-436 200001-496	7410-209	220-09	280-09
Description	Visit www.jabra.com/cisco for new driver suggestion	Visit www.jabra.com/cisco for more information	Visit www.jabra.com/cisco for new driver suggestion	Visit www.jabra.com/cisco for more information	Visit www.jabra.com/cisco for more information
Minimum Firmware version	**1.37.0**	**All versions**	**version 1.8**	**1.3(SP5)**	**1.3(SP5)**

Support

Support**:** http://www.jabra.com/cp-cp/support/pages/default.aspx

Jabra Cisco Page: http://www.jabra.com/cisco