

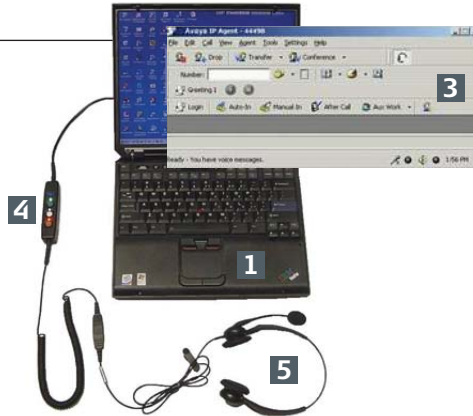
GN 8120 USB

Quick Set Up Guide – Avaya IP Softphone

The GN 8120 USB and associated GN Headset provide physical in-line control of basic softphone call functions, such as off-hook/on-hook, hold, and mute, and incorporates digital signal processing to enhance audio quality. For integration with Avaya IP Softphone controls, a GN 8120 USB driver specific to Avaya IP Softphone (provided by GN Netcom) must be installed on the Windows PC/laptop on which the Avaya IP Softphone runs.

Required Components:

- 1 Laptop or PC
- 2 Available 1.0 or 2.0 USB Port
- 3 Avaya IP Softphone 5.14
- 4 GN 8120USB & Software Driver
- 5 Any GN Quick Disconnect Headset
 - ▶ GN 2100
 - ▶ GN 2200
 - ▶ GN Profile
 - ▶ GN Advantage Plus



USB Ports



Basic Installation:

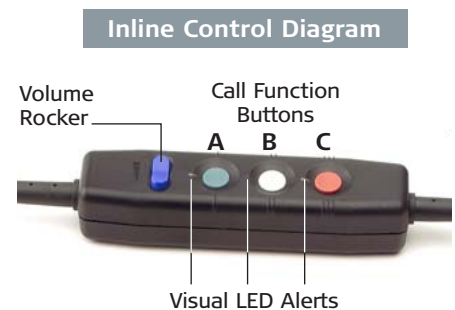
- Step 1** ▶ Connect GN QD Headset to GN 8120 USB and Plug GN 8120 USB into any available USB port.
▶ Wait for the device to fully install (Plug and Play).
- Step 2** ▶ Go to: <http://www.gnnetcom.com/US/EN/Product+Support/GN+8120+USB.htm>.
▶ Download and Install the "Avaya IP Softphone Driver" GN8120.zip file.
▶ Follow driver set up instructions and the system will automatically reboot.
- Step 3** ▶ Start Avaya IP Softphone.
▶ Select "Tuning Wizard" from the Audio menu.
▶ For Select a primary playback device and Select a recording device, select "USB Audio Device" (or alternatively "GN 8120 USB", depending on the operating system) and click on Next.
▶ Select the "Headset or Handset" radio button and click on Next.
▶ Click on Test and verify that audio can be heard on the headset. Click on Next.
▶ Set the microphone recording level as desired and click on Next.
▶ Click on Test. After the test completes, click on Next.
▶ Click on Finish to complete the Audio Tuning Wizard.
▶ Log in the Avaya IP Softphone with a valid extension and password.

Basic Call Function Integration:

The GN 8120 USB contains three call function buttons with associated call function LEDs and a volume rocker for adjusting the audio volume heard on the headset. The mapping between the three function buttons/LEDs and Avaya IP Softphone is as follows:

Button	Functions:
A	▶ Green button – on-hook/off-hook, answer/hang-up call.
A LED	Indication of on-hook/off-hook, incoming call.
B	▶ White button – put call on and take call off hold
B LED	Indication of call on hold, voice message waiting.
C	▶ Red button – mute on/off.
C LED	Indication of mute on/off.

When two buttons on the GN 8120 USB are pressed simultaneously, the "Customer User Defined Event" is invoked and causes the Avaya IP Softphone to dial a pre-defined number, i.e. voice mail or 911. The number is defined during installation of the GN 8120 USB driver.



Sound Quality) Comfort) Durability



www.gnnetcom.com