### Jabra GN

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## Build trust with world-leading technology

Helping governments leverage the power of technology to improve citizen engagement & build trust



## **Exceptional collaboration** for every government employee

Government workers around the world are beginning to shift to a more hybrid way of working, splitting their time between multiple locations. Because of this shift, governments' unique need to build and maintain trust with their constituents faces a new set of challenges. The right tools are vital in allowing government workers to connect with each other and the citizens they represent, wherever they're working from.

But how can governments give their employees the freedom to work from anywhere, without compromising on the safety and security of their communications? That's where Jabra comes in.

Jabra are world leaders in professional-grade audio and pioneers in video conferencing solutions, delivering industry-leading call performance and outstanding video quality in any environment. With solutions for every possible need, and plug-and-play functionality across the board, our portfolio is engineered to seamlessly support governments' transition to hybrid working, with Unified Communications (UC) certification, compatibility with all leading platforms, and end-to-end encryption for maximum data security.

Our products are lightweight, flexible, portable, reliable, and most importantly, secure. We craft every device from premium, durable materials, so they're built to last. And with advanced digital chipsets allowing for continuous software enhancements, they'll continue to deliver outstanding, trustworthy performance for years after your initial investment.

With Jabra, you can ensure that your employees are always able to collaborate easily with each other and the citizens they represent, wherever they're working from. Selecting the right devices for each communication touch point will help you to ensure that you are delivering an outstanding service to your constituents, with industry-leading audio quality and call performance, wherever they're working from. In short, Jabra guarantees seamless collaboration when it matters most.

But it's not all about your constituents. Your employees also rely on you to provide them with the tools they need to do their job effectively and productively, especially when they're working from multiple locations. With Jabra, you can empower your employees with devices that are intuitive, easy to use, and reliable, so they can concentrate on delivering the vital services that keep the country running from anywhere, without worrying about poor technology getting in the way.





# Outstanding call performance and **military-grade security**

For many government employees, their job focuses mainly on handling communications from constituents throughout the day. Whether they're based in a busy office or shared working space, or working from home (or somewhere else), they need a headset that they can rely on to deliver incredible call performance, without compromising on data security.

The Jabra Engage Series is a range of professional headsets, engineered specifically for people who spend most of their day on calls, serving the public. With both wireless and wired options, these headsets feature advanced digital chipsets, delivering crystal-clear call quality when it matters, and keeping communication seamless and hassle-free. In-line call control makes call handling easy, while call analytics data gives you live insights into how calls are being handled, making it easier than ever to keep a virtual eye on your team, even when they're all working from different locations.

There are many tangible benefits to choosing the Jabra Engage Series for staff who spend most of their day on calls:

#### Improving citizen engagement

When government officials can deliver essential services without worrying about call performance, constituents are better engaged, and constituent

satisfaction scores improve. With the Jabra Engage Series, our world-leading enterprise-grade technology ensures that every communication between government employees and the citizens they represent is smooth, seamless, and uninterrupted.

#### Protecting your investment

The Jabra Engage Series is durable and future-proof, with advanced digital chipsets allowing for continuous software enhancements, which constantly improve the performance of the headset over time. And whichever Engage headset you choose, you can be sure that it's compatible with all leading Unified Communications (UC) platforms, so it's always ready to integrate seamlessly into your ecosystem.

#### Enhancing security & privacy

Our products are built with military-grade encryption technology, protecting every interaction from end to end, including the headset itself. Jabra Engage wireless headsets actually go beyond the DECT level C security standard, for robust, reliable security across all connection points in three steps: pairing, authentication and encryption. This robust security means your employees are free to take their day from wherever suits them, without worrying about a data breach.



## Keeping government officials **connected**

Seamless communication is vital at all levels of government. But there is also a need for outstanding collaboration and concentration for those who don't always communicate directly with the public, or who spend their time on a variety of different types of tasks. With hybrid working on the rise, staff in federal, state, and local government functions are increasingly splitting their time between multiple locations, including large open-plan offices, shared spaces, home offices, and beyond. So, in addition to the need for outstanding communication, they also need to be able to concentrate in environments where there are often many background distractions.

The Jabra Evolve Series is a range of professional-grade headsets that have been specifically engineered for outstanding collaboration and concentration in a wide range of environments. With industry-leading call performance, outstanding noise cancellation, and plug-and-play compatibility with all leading UC platforms, such as Microsoft Teams and Zoom, these devices offer the best of both worlds: improved collaboration and unrivaled concentration.

Choosing Jabra Evolve headsets for your government staff can help to boost your overall performance in a number of different ways:

#### Improving productivity

Government employees work hard, and they need to know they can rely on their tools to support them in getting their job done in the most efficient way, whether they're in the office, at home, or somewhere else entirely. From crystal-clear quality for an allimportant status update call, to a moment of quiet to finish that urgent report, Evolve will help to ensure that they can get the job done in the most productive way possible.

#### Staying up-to-date

When you're making a significant investment into new technology, you want to know that investment will last. Evolve headsets are designed to go the distance, built with advanced digital chipsets that enable us to deliver continuous software enhancements and performance improvements. They're also crafted with premium, durable materials that ensure they'll last and last.

#### Protecting sensitive data

For many government officials, the reality of working in a fast-paced public office is that you can't always find somewhere private for a call. With the Evolve Series, our advanced digital signal processing algorithms filter out background noise from your employees' end of the call, so you they never need to worry about sensitive information being overheard.



Find out more on **jabra.com** 



#### WHO WE ARE

JJabra is a leader in communications and sound solutions. We create intelligent headsets and communications tools that help professionals work more productively; wireless headphones and earbuds that let consumers enjoy better calls, music, and media; and pioneering video conferencing solutions for more inclusive meetings.

Thoughtfully designed. Purposefully engineered. Expertly built.