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1. Welcome

Thank you for using the Jabra Evolve2 65. We hope you will enjoy it!

**Jabra Evolve2 65 features**

- Comfortable noise-isolating design
- 3-microphone call technology
- Up to 37 hours wireless battery life
- 40mm speakers for exceptional music
- Up to 30m/100ft wireless range, with significantly enhanced coverage and fewer dropouts
- Works with all leading UC platforms, Microsoft Teams-certified variants available
2. Jabra Evolve2 65 overview

Left

- Volume down
- Previous track *(hold 1 sec)*

Right

- Volume up
- Next track *(hold 1 sec)*
- Voice assistant
- Mute microphone
- Busylight/Status LED
- Microphone

Play/pause music
Answer/end call
Open Microsoft Teams notification*

LED status
USB-C charging *(approx. 1.5 hours to charge)*

Power On/Off
Bluetooth Pair *(hold 1 sec)*

*Requires Microsoft Teams headset variant*
2.1 Included accessories

- Jabra Link 380 USB-A Bluetooth adapter
- Jabra Link 380 USB-C Bluetooth adapter
- USB-A to USB-C charging cable
- Carry case

2.2 Optional accessories

- Charging Stand
- Charging Stand
- Ear cushions
3. How to wear

3.1 Wearing styles

Mono variant

Stereo variant
3.2 Adjusting the headset

Adjust the headband so that the headset fits your head comfortably.

Stereo variant  |  Mono variant

When using the microphone, it should be positioned close to your mouth.
3.3 Fold flat for storage

The earcups can be folded flat for easy storage.
4. How to charge

The headset can be charged using the optional charging stand, or via a USB charging cable plugged directly into the headset.

It takes approx. 1 hour and 30 minutes to fully charge. When fully charged, the battery life is up to 37 hours. If out of battery, charging the headset for 15 minutes will give up to 8 hours of battery life.
4.1 Charge using the charging stand (optional accessory)

Connect the charging stand to a powered USB port on your computer using the supplied USB charging cable, and then dock the headset in the charging stand. Alternatively, the charging stand can be plugged into any powered USB power supply.
4.2 Charge using USB charging cable

Plug the USB charging cable into the USB-C charging port on the right earcup and any available USB port on your computer. It is recommended to charge the headset using the supplied Jabra charging cable, however it is possible to use a compatible charger.

Right earcup
4.3 Sleep mode

When the headset is powered on, but not playing music or in a call, they will automatically enter sleep mode after 8 hours to conserve battery. To exit sleep mode, simply press any button.

The length of time before the headset enter sleep mode can be adjusted using the Jabra Sound+ app on your smartphone or Jabra Direct on your computer.

After 24 hours of sleep mode, the headset will power down completely. To power the headset on, slide the On/Off switch to Off and then On.
5. What the LEDs mean

**BUSYLIGHT/STATUS LED**

- **Red** Busylight
- **Green** Active call
- **Green** (slow flash) Headset is trying to connect to Microsoft Teams. Will time out after 10 seconds*
- **Purple** (fast flash) Microsoft Teams notification*

**LED**

- **Green** Power on
- **Yellow** Battery medium
- **Red** Battery low
- **Red** Battery critically low
- **Blue** Pairing mode
- **Purple** Resetting/Firmware updating

**LED**

- **Red** Mute
- **Purple** Plugged into computer and signed into Microsoft Teams*
- **Purple** (slow flash) Headset is trying to connect to Microsoft Teams. Will time out after 10 seconds*
- **Purple** (fast flash) Microsoft Teams notification*
- **Blue** Bluetooth connection
- **Green** Incoming call/Active call
- **Blue** Streaming music/media

*requires Microsoft Teams headset variant
6. How to connect

6.1 Connect to computer

Plug the supplied Jabra Link 380 into a USB port on your computer. The Jabra Evolve2 65 and the Jabra Link 380 are pre-paired and ready for use out of the box. The Bluetooth range is up to 30 meters or 100 feet.

To hear music in the headset you may need to select the Jabra Link 380 as the playback device in your operating system’s audio settings.

To manually pair the Jabra Evolve2 65 with the Jabra Link 380, download and use Jabra Direct.
6.2 Pair with a smartphone

1. Slide the On/Off switch to the Bluetooth position and hold it there until the LED flashes blue and you hear an announcement in the headset.

2. Go to the Bluetooth menu on your smartphone and select the Jabra Evolve2 65 from the list of available devices.
7. How to use

Left

Right

Volume down button
Play/Pause button
Volume up button
Voice button

On/Off switch

Multi-function button
Microsoft Teams button*

*Requires Microsoft Teams headset variant

7.1 Power on/off

Slide the On/Off switch to the On or Off position to power the headset on or off.
# 7.2 Calls & music

<table>
<thead>
<tr>
<th>Right</th>
<th>Calls &amp; music</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Answer call</strong></td>
<td>Press the <strong>Multi-function</strong> button. Alternatively, move the microphone down to answer a call.</td>
</tr>
<tr>
<td><strong>End call</strong></td>
<td>Press the <strong>Multi-function</strong> button.</td>
</tr>
<tr>
<td><strong>Reject call</strong></td>
<td>Double-press the <strong>Multi-function</strong> button.</td>
</tr>
<tr>
<td><strong>Bring Microsoft Teams to foreground on computer</strong></td>
<td>Press the <strong>Microsoft Teams</strong> button* (when signed into Microsoft Teams).</td>
</tr>
<tr>
<td><strong>Join active Microsoft Teams meeting</strong></td>
<td>Press the <strong>Microsoft Teams</strong> button* (when signed into Microsoft Teams).</td>
</tr>
<tr>
<td><strong>View Microsoft Teams missed calls and voicemails</strong></td>
<td>Press the <strong>Microsoft Teams</strong> button* (when signed into Microsoft Teams).</td>
</tr>
</tbody>
</table>

*Requires Microsoft Teams headset variant
<table>
<thead>
<tr>
<th>Feature</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Play/pause music</td>
<td>Press the <strong>Play/Pause</strong> button. Alternatively, the headset will pause music when it is placed on a flat surface, and will resume music when lifted from a flat surface.</td>
</tr>
<tr>
<td>Adjust volume</td>
<td>Press the <strong>Volume up</strong> or <strong>Volume down</strong> button, when listening to music or on a call.</td>
</tr>
<tr>
<td>Next track</td>
<td>Press and hold (1 sec) the <strong>Volume up</strong> button.</td>
</tr>
<tr>
<td>Restart track or previous track</td>
<td>Press and hold (1 sec) the <strong>Volume down</strong> button to restart the current track. Press and hold twice to play the previous track.</td>
</tr>
<tr>
<td>Busylight on/off</td>
<td>Press the <strong>Volume up</strong> and <strong>Volume down</strong> buttons at the same time.</td>
</tr>
<tr>
<td>Hear battery status</td>
<td>Press the <strong>Volume up</strong> or <strong>Volume down</strong> buttons when not on a call or listening to music.</td>
</tr>
</tbody>
</table>
Activate Voice Assistant (Siri, Google Assistant, Amazon Alexa)

Press the Voice button, when not on a call

Mute/unmute microphone

Press the Voice button, when on a call

Alternatively, move the microphone boom-arm up to mute, or down to unmute

7.3 Busylight(s)

The Busylight(s) on the headset automatically light up red when you are on a call to indicate to colleagues that you are busy. To manually switch the Busylight(s) on/off, press the Volume up and Volume down buttons at the same time.
7.4 Mute/unmute using the microphone boom-arm

The headset microphone can be muted by moving the microphone boom-arm up, or unmuted by moving it down. This feature is on by default, and can be disabled using Jabra Sound+ on your smartphone or Jabra Direct on your computer.
7.5 Answer call using the microphone boom-arm

An incoming call can be answered by moving the microphone boom-arm down, close to your mouth. This feature is on by default, and can be disabled using Jabra Sound+ on your smartphone or Jabra Direct on your computer.
7.6 Voice Assistant

The Jabra Evolve2 65 enables you to speak to Siri, Google Assistant, Amazon Alexa on your smartphone using the Voice button.

<table>
<thead>
<tr>
<th>Right</th>
<th>Voice Assistant</th>
<th>Voice button, when not on a call</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Activate Voice Assistant (Siri, Google Assistant, Amazon Alexa)</td>
<td>Press the Voice button, when not on a call</td>
</tr>
</tbody>
</table>

7.7 Multiuse

The headset can be paired to up to 8 Bluetooth devices, and connected to two Bluetooth devices at once (e.g. the Jabra Link 380 and a smartphone, or two smartphones). The headset can accept multiple incoming calls from either device.

To pair to two smartphones, use the normal pairing process separately for each smartphone (refer to section 6).

Note: Voice assistant will be activated on the last connected smartphone.
7.8 Multiple call handling

The headset can accept and handle multiple calls at the same time.

<table>
<thead>
<tr>
<th>Right</th>
<th>Multiple call handling</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>End current call and answer incoming call</td>
</tr>
<tr>
<td></td>
<td>Press the <strong>Multi-function</strong> button</td>
</tr>
<tr>
<td></td>
<td>Put current call on hold and answer incoming call</td>
</tr>
<tr>
<td></td>
<td>Hold (2 secs) the <strong>Multi-function</strong> button*</td>
</tr>
<tr>
<td></td>
<td>Switch between held call and active call</td>
</tr>
<tr>
<td></td>
<td>Hold (2 secs) the <strong>Multi-function</strong> button*</td>
</tr>
<tr>
<td></td>
<td>Reject incoming call, when on a call</td>
</tr>
<tr>
<td></td>
<td>Double-press the <strong>Multi-function</strong> button</td>
</tr>
</tbody>
</table>

*Non-Microsoft Teams headset variant only
7.9 Voice guidance

Voice guidance are announcements that will guide you through set up, or will give you headphone status updates (e.g. connection and battery status).

Voice guidance is enabled by default.

<table>
<thead>
<tr>
<th>Right</th>
<th>Voice guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Voice button and Volume up button" /></td>
<td>Press and hold (5 sec) the <strong>Voice</strong> button and the <strong>Volume up</strong> button until you hear an announcement in the headset</td>
</tr>
</tbody>
</table>

Alternatively, use Jabra Direct on your computer, or Jabra Sound+ on your smartphone, to turn Voice guidance on or off.

For the latest list of supported languages, refer to the Jabra Sound+ app on your smartphone or Jabra Direct on your computer.
## 7.10 Sidetone

Sidetone enables you to better hear your own voice when you are on a call.

Sidetone settings can be configured using the Jabra Sound+ app on your smartphone or Jabra Direct on your computer.

## 7.11 How to reset

Resetting the headset clears the list of paired devices and resets all settings.

<table>
<thead>
<tr>
<th>Right</th>
<th>Reset headset</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Ensure the headset is powered on and you are not on a call. Then press and hold (3 sec) the <strong>Multi-function</strong> button and the <strong>Volume up</strong> button simultaneously until the LED lights up purple and your hear an announcement in the headset</td>
</tr>
</tbody>
</table>

You will need to re-pair the headset to your Jabra Link 380.
8. Software and firmware

8.1 Jabra Sound+

Jabra Sound+ app

- Personalize your music and calls
- Fine tune your music with MySound

Download on the App Store | GET IT ON Google Play
8.2 Jabra Direct

Jabra Direct is computer software designed to support, manage and enable optimal functionality for Jabra devices.

Download the latest free version from jabra.com/direct

8.3 Update firmware

Firmware updates improve performance or add new functionality to Jabra devices.

Firmware can be updated using either Jabra Direct or the Jabra Sound+ app. Both applications will notify you when a firmware update is available.
9. Support

9.1 FAQ

View the FAQs on Jabra.com/help/evolve2-65

9.2 How to care for your headset

- Always store the headset in the supplied case.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the headset in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to keep the headset between -20°C and 55°C (-4°F and 131°F).
- Do not store the headset for extended periods of time without recharging them (max. three months).