Jabra Link 14201-16

How to connect my Jabra GN9330e with Cisco 7942 G, 7945 G, 7962 G, 7965 G, 7975 G

Prerequisite:

Jabra GN9330e + Jabra LINK 14201-16 (HHC Adapter)

In combination with one of the following phones:

- Cisco 7942 G
- Cisco 7945 G
- Cisco 7962 G
- Cisco 7965 G
- Cisco 7975 G

System:

- Cisco Unified Call Manager (CUCM)
- Cisco Call Manager Express (CME) from version 4.1 and phone firmware 8.3.3. When downloading (Cisco) the required IOC version will be marked.

Remote call control is also possible in combination with the expansion modules 7915 and 7916.

Connection:

Important: The following prerequisites must be met in order to use the remote call control:

VoIP-phones SCCP (Cisco protocols) require the phone firmware 8.3(3) and the Cisco Unified Communications Manager (CUCM), from release 3.3. 4.0, 4.1, 4.2, 4.3, 5.0, 6.0, 7.0 and 8.0.

SIP phones require the phone firmware 8.3(3) and the Cisco Unified Communications Manager (CUCM) from release 5.0, 5.1, 6.0, 7.0 and 8.0.

Important: Please note that remote call control for the Jabra GN9330e is only supported from version "L" or Date code 9/09.

1. Take the supplied RJ9 to RJ9 connection cable of the Jabra GN9330e and insert into the "headset" interface of your Cisco phone and the other end into the Jabra GN9330e base socket marked with the "phone" symbol.
2. Connect the HHC adapter to the "AUX" socket of your Cisco phone and the "AUX" interface of your GN9330e base.

Software setup:

Put the headset into the base and activate the "DHSG" mode.

Hold down the "phone" button on the base of the Jabra GN9330e for approx. 6 seconds until the online display (blue LED) on the headset starts to flash. The current software is displayed to you by activating the volume controller in the form of the charge display (green LED).

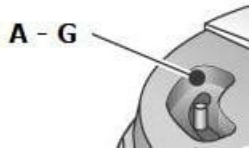
LEDs from left to right:

LED 1 = RHL
LED 2 = DHSG
LED 3 = AEI
LED 4 = MSH

Now you can switch between the different software modes (LED 1-4) by using the "volume" up/down controller on the headset. To confirm the software has successfully installed, the base automatically switches back to charge mode after approx. 15 seconds.

Base setup:

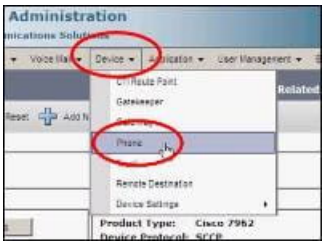
Set the phone setup switch to "B".



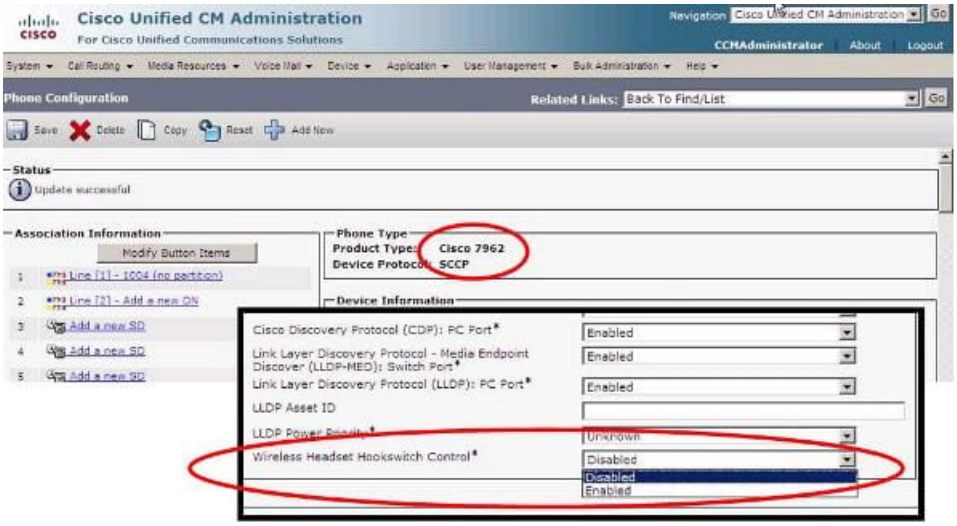
Headset answer/end:

As soon as the dial tone signal can be heard in the headset, you can answer the call by pressing the "answer/end" button on the headset; by pressing again the call is ended.

Communication Manager setup:



Under the option "Phones", the "Wireless Headset Hookswitch Control" "answer/end" must be enabled for each terminal phone.


Cisco Unified CM Administration
For Cisco Unified Communications Solutions
Navigation
CCMAdministrator
About
Logout
System
Call Routing
Media Resources
Voice Mail
Device
Application
User Management
Bulk Administration
Help
Phone Configuration
Related Links:
Back To Find/List
Go
Save
Delete
Copy
Reset
Add New
Status
Update successful
Association Information
Modify Button Items
1 Line [1] - 1004 (no partition)
2 Line [2] - Add a new DN
3 Add a new SD
4 Add a new SD
5 Add a new SD
Phone Type
Product Type: Cisco 7962
Device Protocol: SCCP
Device Information
Cisco Discovery Protocol (CDP): PC Port*
Enabled
Link Layer Discovery Protocol - Media Endpoint Discover (LLDP-MED): Switch Port*
Enabled
Link Layer Discovery Protocol (LLDP): PC Port*
Enabled
LLDP Asset ID
LLDP Power Priority*
Unknown
Wireless Headset Hookswitch Control*
Disabled
Disabled
Enabled