

Jabra Evolve 65+ MS Stereo

How do I reset my Jabra Evolve headset to the default settings using Jabra Direct?

Prerequisites

- [Jabra Direct - latest version](#)

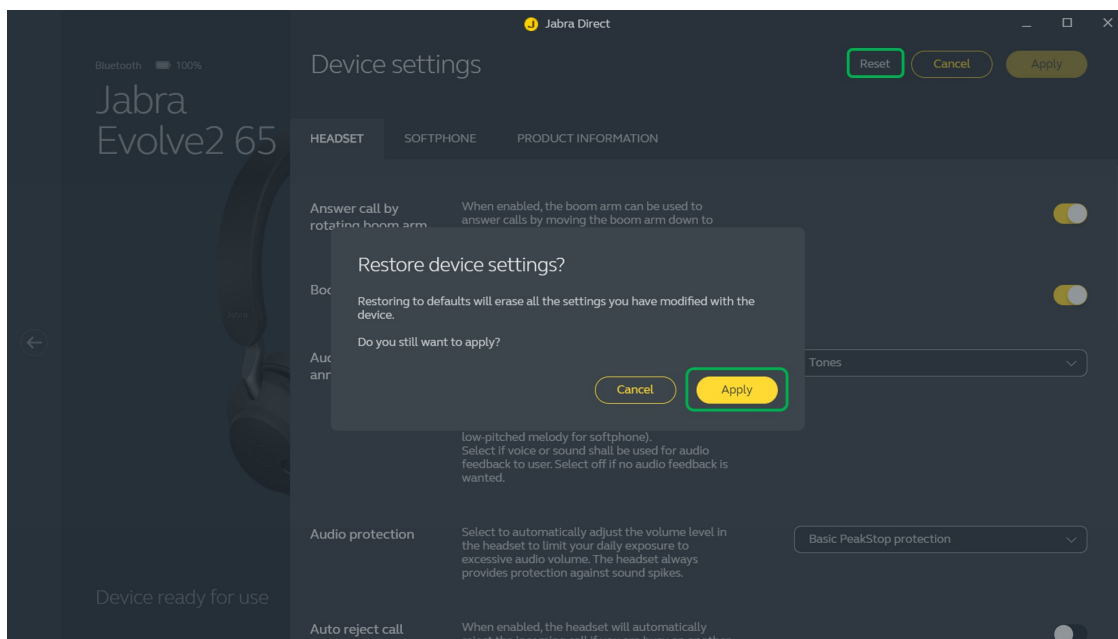
When you reset your Jabra device, previously paired devices and settings will be cleared.

To reset your Jabra device, follow these steps.

1. Connect your headset to the computer using a USB cable.
2. Open Jabra Direct.
3. Click **Device**.

If you are resetting the Jabra Evolve 75, the **Softphone > Wired USB Audio** setting must be set to “On” before a reset can be performed.

4. In **Device settings**, click **Reset** to open the **Restore device settings** dialog.
5. Click **Apply**.



Note

When you have reset your Jabra device, you will need to re-pair it with any previously paired devices, such as your mobile device or the Jabra Link Bluetooth adapter.

Images and text are for guidance purposes only. Actual images and text may vary depending on the connected device and updates to the software.

Applicable products



Jabra Evolve 75e UC



**Jabra Evolve 75 MS
Stereo**



**Jabra Evolve 75 UC
Stereo**



**Jabra Evolve 75+ MS
Stereo**



**Jabra Evolve 75+ UC
Stereo**



Jabra Evolve 75e MS



**Jabra Evolve 65 MS
Mono**



**Jabra Evolve 65 MS
Stereo**



**Jabra Evolve 65 UC
Mono**



**Jabra Evolve 65+ UC
Mono**



**Jabra Evolve 65+ MS
Mono**



**Jabra Evolve 65+ UC
Stereo**



**Jabra Evolve 65+ MS
Stereo**



**Jabra Evolve 65 UC
Stereo**



**Jabra Evolve 75 SE -
MS Stereo with**



**Jabra Evolve 75 SE -
UC Stereo with**



**Jabra Evolve 75 SE -
UC Stereo**



**Jabra Evolve 75 SE -
MS Stereo**



**Jabra Evolve 65 SE
UC Stereo**



**Jabra Evolve 65 SE
UC Mono**



**Jabra Evolve 65 SE
MS Stereo**



**Jabra Evolve 65 SE
MS Mono**



**Jabra Evolve 65 SE -
MS Mono with**



**Jabra Evolve 65 SE -
UC Mono with**



**Jabra Evolve 65 SE -
MS Stereo with**



**Jabra Evolve 65 SE -
UC Stereo with**



**Jabra Evolve 65 TE -
USB-A MS Mono**



**Jabra Evolve 65 TE -
USB-A MS Mono**



**Jabra Evolve 65 TE -
USB-A UC Mono**



**Jabra Evolve 65 TE -
USB-A MS Stereo**



**Jabra Evolve 65 TE -
USB-A UC Stereo**



**Jabra Evolve 65 TE -
USB-A UC Mono**



Jabra Evolve 65 TE -
USB-A MS Stereo

Jabra Evolve 65 TE -
USB-A UC Stereo