

Jabra Elite Active 65t - Amazon Edition

How do I update the firmware on my Jabra earbuds using Jabra Sound+?

Prerequisites

- [Jabra Sound+ - Android](#)
- [Jabra Sound+ - iOS](#)

If your earbuds are paired with your mobile device, when you open Jabra Sound+, a notification will appear when a new firmware is available. The **Discover** icon will also pulse with a yellow glow.

To install new firmware, follow these steps.

1. Make sure your earbuds are paired with your mobile device.
2. In Jabra Sound+, tap the **Discover** icon.
3. Tap **Update now** to start the update process.
4. After the download is completed make sure to tap **Agree** to the license terms to enable the update of the Jabra device.
5. Place the earbuds in the charging case to complete the update.
Connect the charging case to a power supply to ensure a smooth and seamless update.
6. Follow the onscreen instructions to update the device. This may take up to 15 minutes and is indicated by the LED flashing purple in the charging case.
7. After the LED has stopped flashing purple, wait at least 10 seconds before opening the charging case. If the LED continues to flash after 15 minutes, open the lid of the charging case and then close it again.

Download Jabra Sound+ from [Google Play](#) on your Android device or from the [App Store](#) on your iOS device.

Applicable products



**Jabra Elite 65t -
Titanium Black**



**Jabra Elite 65t -
Copper Black**



**Jabra Elite 65t - Gold
Beige**



**Jabra Elite Active 65t
- Copper Blue**



**Jabra Elite Active 65t
- Titanium Black**



**Jabra Elite Active 65t
- Copper Red**



**Jabra Elite Active 65t
- Amazon Edition**



**Jabra Elite Active 75t
- Navy**



**Jabra Elite Active 75t
- Titanium Black**



**Jabra Elite Active 75t
Wireless Charging -**



**Jabra Elite Active 75t
- Mint**



**Jabra Elite Active 75t
- Grey**



**Jabra Elite Active 75t
- Sienna**



**Jabra Elite Active 75t
Wireless Charging -**



**Jabra Elite Active 75t
- Copper Black**



**Jabra Elite 75t -
Titanium Black**



Jabra Elite 75t - Black



**Jabra Elite 75t - Gold
Beige**



**Jabra Elite 75t
Wireless Charging -**



**Jabra Elite 75t
Wireless Charging -**



Jabra Evolve 65t MS



Jabra Evolve 65t UC



**Jabra Elite 85t -
Titanium Black**



Jabra Elite 85t - Black



**Jabra Elite 85t -
Copper Black**



**Jabra Elite 85t - Gold
Beige**



**Jabra Elite 85t - Grey
with 2 wireless**



Jabra Elite 85t - Grey