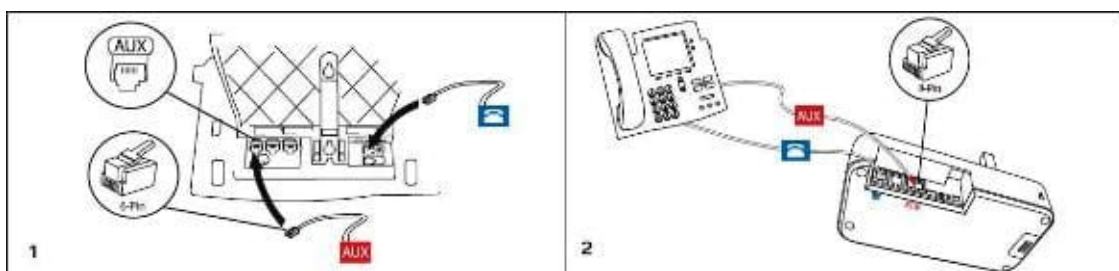


# Jabra Pro 9470 Mono

**How do I connect my Jabra wireless headset with the Jabra Link 14201-16 to my Cisco desk phone so I have remote call control using my headset?**

## Connection

1. Connect the AC adapter that is supplied with the headset to the headset base and connect the other end to an electrical outlet.
2. Connect the audio cable that is supplied with the headset to the headset interface on the Cisco phone and connect the end with the blue band to the headset base socket that is marked with a phone icon.
3. Connect the Jabra Link 14201-16 EHS cable with the red band to the AUX interface on the headset base and connect the other end to the AUX interface on the Cisco phone.



## Important

If you are connecting the Jabra Engage, Jabra Pro 9400, Jabra Pro 925, Jabra Motion Office, or Jabra Go 6470 wireless headset to a Cisco desk phone infrastructure that uses LAN switches, while also using the included Jabra USB cable between the base and a computer, then we recommend that you use the latest version of the Jabra Link 14201-43 (marked B) instead of the Jabra Link 14201-16 EHS cable. This will

ensure the stable use of the Cisco desk phone.

If you experience the Cisco desk phone is unstable when using a Jabra GN9350/9350e wireless headset, while also using the included Jabra USB cable between the base and a computer, try the following to stabilize the Cisco desk phone:

- Remove the USB cable from the base to the computer.
- Alternatively, acquire a third party USB isolator and plug it into the computer USB port that is used for the Jabra GN9350/9350e, and then reconnect the USB cable from the base to the computer port using the USB isolator.

### **Configuration**

1. Ensure the Headset Hookswitch Control (HHC) function is enabled on the desk phone.
2. Follow the setup instructions for your Jabra wireless headset. If the headset base requires manual configuration, set the Electronic Hook Switch setting to “DHSG” and set the dial tone switch to position “B”.
3. Make a call to the headset. If the volume of your voice is too loud or quiet to the person you are calling, adjust the headset microphone volume until you achieve the optimum level.