My headset is connected to the USB port on my computer but why is there no audio?

Make sure your headset is selected as the default device for both playback and recording in the sound settings of your computer. You may also need to select it in any software you use it with.

Applicable products

		VXi Envoy Office Headset 2010U Mono	**VXi Envoy Office Headset 2031U**
VXi Envoy UC Headset UC 3031U	**VXi Envoy UC Headset UC 3010U**		