

Jabra GN9350e

How do I connect my Jabra GN9350e with Cisco 7942 G, 7945 G, 7962 G, 7965 G, 7975 G?

Prerequisites:

Jabra GN 9350 + Jabra Link 14201-16 (HHC adapter)

In combination with one of the following phones:

- Cisco 7942G
- Cisco 7945G
- Cisco 7962G
- Cisco 7965G
- Cisco 7975G

System:

- Cisco Unified Call Manager (CUCM)
- Cisco Call Manager Express (CME) from version 4.1 and phone firmware 8.3.3. When downloading from Cisco, the required IOC version will be marked.

Important: The following prerequisites must be met in order to use remote call control:

- VoIP phones SCCP (Cisco protocols) require: the phone firmware 8.3(3), and the Cisco Unified Communications Manager (CUCM) from release 3.3, 4.0, 4.1, 4.2, 4.3, 5.0, 6.0, 7.0, and 8.0.
- SIP phones require: the phone firmware 8.3(3), and the Cisco Unified Communications Manager (CUCM) from release 5.0, 5.1, 6.0, 7.0, and 8.0.

Remote call control is also possible in combination with the expansion modules 7915 and 7916.

Connection:

1. Take the supplied RJ9 to RJ9 cable and insert it into the headset interface of the Cisco phone, and insert the other end into the Jabra GN9350 base socket marked with the phone icon.
2. Connect the HHC adapter to the AUX socket of the Cisco phone and to the AUX interface of the Jabra GN9350 base.

Important: If you find that the Cisco desk phone is unstable when using the Jabra USB cable included between the base and a computer, try the following steps to stabilise the Cisco desk phone:

- Remove the USB cable.
- Alternatively, acquire a third-party USB isolator and plug it into the computer USB port that is used for the Jabra GN9350/9350e, and then reconnect the USB cable from the base to the computer port using the USB isolator.

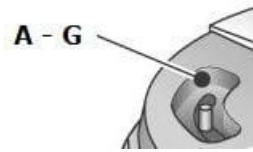
Software setup:

In the LCD display, set the Jabra GN9350 to "DHSG" and press the **OK** button to confirm the software setting.



Base setup:

Set the phone setup switch to "B".



Microphone level setup:

We recommend setting the microphone volume in the LCD display to "7" of 12.

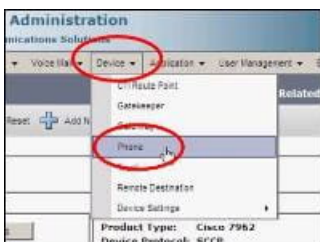


Headset answer/end:

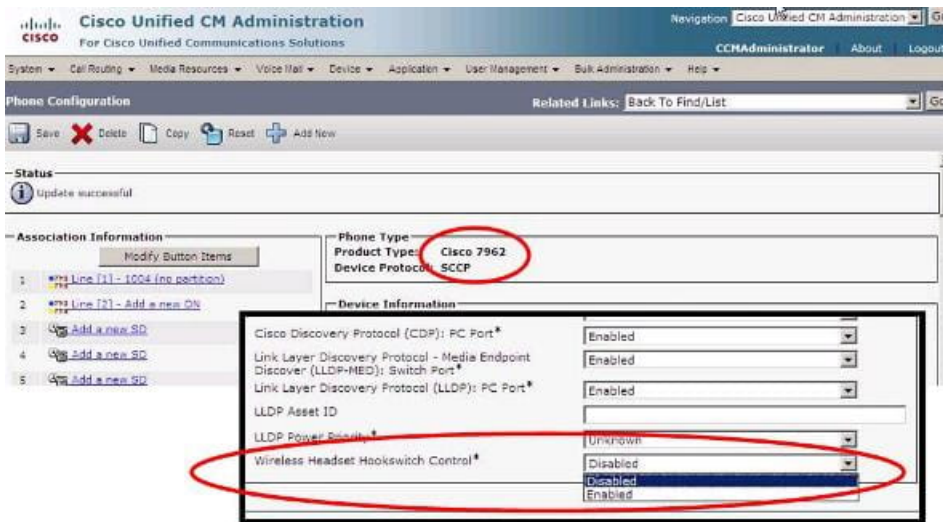
When you hear the dial tone signal in the headset, answer the call by pressing the **Answer/end** button on the headset. Press again to end the call.



Communication Manager setup:



Under **Phones>Wireless Headset Hookswitch Control**, enable **answer/end** for each terminal phone.



The screenshot displays the Cisco Unified CM Administration interface for configuring a phone. The 'Phone Configuration' page shows the 'Association Information' and 'Device Information' sections. The 'Phone Type' is set to 'Cisco 7962' and the 'Device Protocol' is 'SCCP'. The 'Device Information' section includes various protocols and their status. The 'Wireless Headset Hookswitch Control' dropdown menu is highlighted with a red circle, and its value is set to 'Enabled'.

Protocol	Status
Cisco Discovery Protocol (CDP): PC Port*	Enabled
Link Layer Discovery Protocol - Media Endpoint Discover (LLDP-MED): Switch Port*	Enabled
Link Layer Discovery Protocol (LLDP): PC Port*	Enabled
LLDP Asset ID	
LLDP Power Priority*	Unknown
Wireless Headset Hookswitch Control*	Enabled