

How do I reset the charging case for my Jabra true wireless earbuds?

If the LED on the charging case does not light up when you connect the charging case to a power source, you can try resetting the charging case.

To reset the charging case, follow these steps.

1. Open the charging case and leave the lid open.
2. Connect the charging case to a power source using the supplied USB cable. The firmware for the charging case will be restarted.

Note

During this process, it does not matter if the earbuds are in the charging case or not.

Applicable products



Jabra Elite 65t - Gold Beige



Jabra Elite 65t - Copper Black



Jabra Elite 65t - Titanium Black



Jabra Elite Sport (Lime Green Grey)



Jabra Elite Sport (Original)



Jabra Elite Sport (Upgrade)



Jabra Elite 7 Pro - Titanium Black



Jabra Elite 7 Pro - Titanium Black



Jabra Elite 7 Pro - Gold Beige



Jabra Elite 7 Pro - Black



Jabra Elite Active 75t - Navy



Jabra Elite Active 75t - Grey



Jabra Elite Active 75t - Wireless Charging -



Jabra Elite 85t - Titanium Black



Jabra Elite 85t - Black



Jabra Elite 85t - Grey



**Jabra Elite 85t -
Copper Black**



**Jabra Elite 85t - Gold
Beige**



**Jabra Elite 85t -
Titanium Black**



**Jabra Elite Active 65t
- Copper Blue**



**Jabra Elite Active 65t
- Titanium Black**



**Jabra Elite Active 65t
- Copper Red**



**Jabra Elite Active 65t
- Copper Black**



**Jabra Evolve2 Buds -
USB-A MS**



**Jabra Evolve2 Buds -
USB-A UC**



**Jabra Evolve2 Buds -
USB-C MS**



**Jabra Evolve2 Buds -
USB-A MS - Wireless**



**Jabra Evolve2 Buds -
USB-C UC - Wireless**



**Jabra Evolve2 Buds -
USB-C UC**



**Jabra Evolve2 Buds -
USB-A UC - Wireless**



**Jabra Evolve2 Buds -
USB-C MS - Wireless**



Jabra Elite 75t
Wireless Charging -



Jabra Elite 7 Active -
Navy (Include

Jabra Elite 75t -
Titanium Black



Jabra Elite 7 Active -
Navy

Jabra Elite 75t
Wireless Charging -



Jabra Elite 7 Active -
Mint

Jabra Elite 75t - Black



Jabra Elite 7 Active -
Black



Jabra Evolve 65t MS



Jabra Evolve 65t UC