

Jabra Evolve2 Buds - USB-A UC - Wireless Charging Pad

Why do my Jabra true wireless earbuds not turn off or charge when placed in the charging case?

Charging and performance issues can be caused by the build up of soil over time due to earwax, sweat, or oil. Therefore, it is important to practice aural hygiene and also to clean the earbuds regularly.

To clean the earbuds, use the following guidelines.

EarGels

Remove the EarGel from the earbud. Use a swab, slightly dampened with warm water, to wipe the outer surface and around the hole in the middle of the EarGel. Let it air dry completely before the next use.

Earbuds and charging case

The charging case has 4 charging pins inside of the case, and each earbud has 2 charging poles. Use a dry swab to gently clean the pins in the charging case and poles on the earbuds.

When you are not using the earbuds, store them in the charging case to avoid contact with dusty or dirty surfaces.

Applicable products



Jabra Elite 5 - Gold Beige



Jabra Elite 5 - Titanium Black



Jabra Elite 5 - Black



Jabra Connect 5t - Titanium Black



Jabra Elite 3 Active - Black



Jabra Elite 65t - Gold Beige



Jabra Elite 65t - Copper Black



Jabra Elite 65t - Titanium Black



Jabra Elite Sport (Lime Green Grey)



Jabra Elite Sport (Original)



Jabra Elite Sport (Upgrade)



Jabra Elite 3 - Dark Grey



Jabra Elite 3 - Navy



Jabra Elite 3 - Lilac



Jabra Elite 3 - Light Beige



Jabra Elite 7 Pro - Titanium Black



**Jabra Elite 7 Pro -
Titanium Black**



**Jabra Elite 7 Pro -
Gold Beige**



**Jabra Elite 7 Pro -
Black**



**Jabra Elite 4 Active -
Black**



**Jabra Elite 4 Active -
Navy**



**Jabra Elite 4 Active -
Mint**



**Jabra Elite Active 75t
- Navy**



**Jabra Elite Active 75t
- Grey**



**Jabra Elite Active 75t
Wireless Charging -**



**Jabra Elite 85t -
Titanium Black**



Jabra Elite 85t - Black



Jabra Elite 85t - Grey



**Jabra Elite 85t -
Copper Black**



**Jabra Elite 85t - Gold
Beige**



**Jabra Elite 85t -
Titanium Black**



Jabra Elite Active 65t
- Copper Blue



Jabra Evolve2 Buds -
USB-A MS

Jabra Elite Active 65t
- Titanium Black



Jabra Evolve2 Buds -
USB-A UC

Jabra Elite Active 65t
- Copper Red



Jabra Evolve2 Buds -
USB-C MS

Jabra Elite Active 65t
- Copper Black



Jabra Evolve2 Buds -
USB-A MS - Wireless



Jabra Evolve2 Buds -
USB-C UC - Wireless



Jabra Evolve2 Buds -
USB-C UC



Jabra Evolve2 Buds -
USB-A UC - Wireless



Jabra Evolve2 Buds -
USB-C MS - Wireless



Jabra Elite 75t
Wireless Charging -



Jabra Elite 75t -
Titanium Black



Jabra Elite 75t
Wireless Charging -



Jabra Elite 75t - Black



Jabra Elite 7 Active -
Navy (Include



Jabra Elite 7 Active -
Navy



Jabra Elite 7 Active -
Mint



Jabra Elite 7 Active -
Black



Jabra Elite 4 - Dark Grey



Jabra Elite 4 - Lilac



Jabra Elite 4 - Navy



Jabra Elite 4 - Light Beige



Jabra Evolve 65t MS



Jabra Evolve 65t UC



Jabra Elite 8 Active - Navy



Jabra Elite 10 - Titanium Black



Jabra Elite 10 - Cocoa



Jabra Elite 10 - Gloss Black



Jabra Elite 10 - Matte Black



Jabra Elite 10 - Cream



Jabra Elite 8 Active - Caramel



Jabra Elite 8 Active - Dark Grey



Jabra Elite 8 Active - Black



Jabra Elite 2 - Dark Grey



**Jabra Elite 10 Gen 2 -
Titanium Black**



**Jabra Elite 8 Active
Gen 2 - Navy**

**Jabra Elite 10 Gen 2 -
Gloss Black**



**Jabra Elite 8 Active
Gen 2 - Coral**

**Jabra Elite 10 Gen 2 -
Soft White**



**Jabra Elite 8 Active
Gen 2 - Olive**

**Jabra Elite 8 Active
Gen 2 - Black**



**Jabra Elite 10 Gen 2 -
Cocoa**



**Jabra Elite 10 Gen 2 -
Denim**

