

## Why did Find My Jabra stop working on my Android smartphone?

### Prerequisites

- [Jabra Sound+ - Android](#)

On your Android smartphone, the location permissions for the Jabra Sound+ app may have been automatically revoked.

To activate the location permissions again, go to the permissions for the Sound+ app on your Android smartphone and allow the app to access Location.

### Note

Android smartphones automatically revoke the location permissions for individual apps if the app has not been in use for a few months. To ensure that location permissions are not automatically revoked again, disable the setting **Remove permissions if app isn't used** for the Sound+ app on your smartphone.