

How do I connect my headset with a Polycom IP 320, IP 321, IP 330, IP 331, IP 335, IP 430, IP 450, IP 550, IP 560, IP 650, or VVX series so I can answer and end the call electronically?

Requirements:

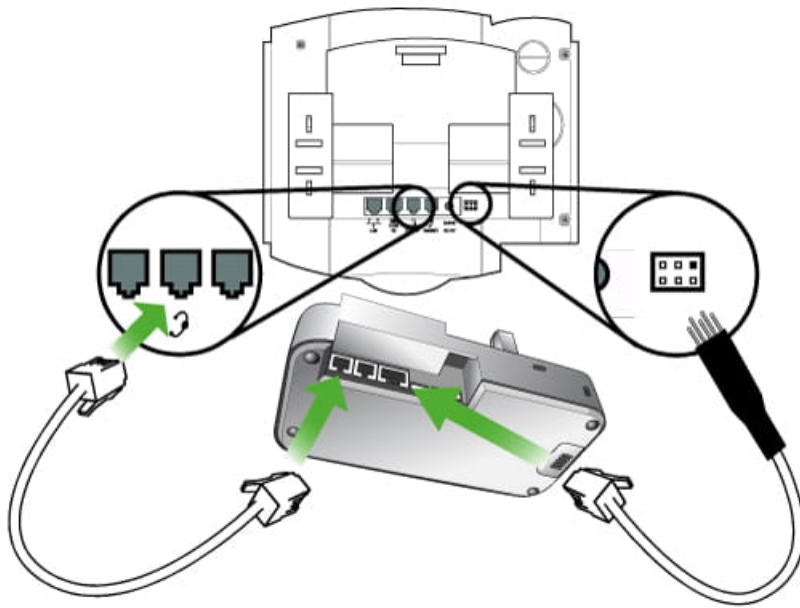
- Jabra Pro 9450 Midi, Jabra Pro 9450 Flex, or Jabra Pro 9450 Flex Duo with the latest firmware installed
- Jabra Link 14201-17
- Jabra 8800-00-75 (for Polycom IP 320, IP 321, IP 330, or IP 331)

Used in combination with one of the following Polycom desk phones:

- SoundPoint IP phones running: SIP software v 3.0 or later, and BootROM 4.1.0 or later
- Polycom IP 321, IP 331 running: SIP software v 3.1.2 rev. C or later
- Polycom IP335 running: SIP software v 3.1.2 rev. B or later
- VVX series running: SIP software v 3.1.2 rev. B or later, and BootROM 4.1.2 or later

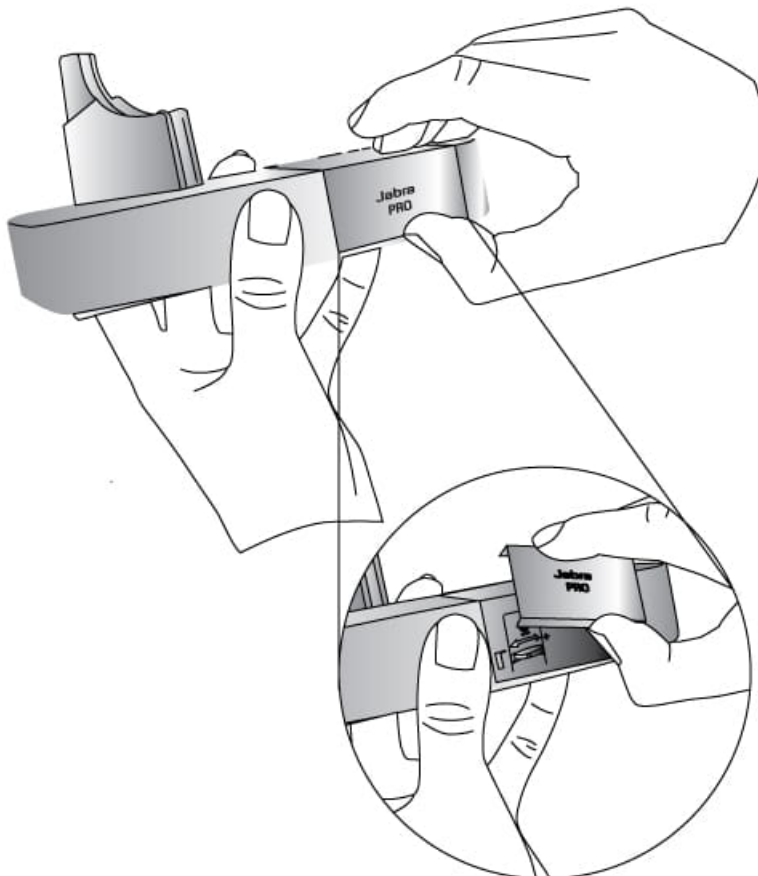
To connect your headset with your desk phone, use the following steps:

1. Plug one end of the EHS adapter into the serial port on the back of your phone.
2. Plug the other end into the Jabra base socket marked **AUX**.
3. Connect the RJ-9 connector of the headset to the Jabra base marked with a phone icon, and connect the other end to the back of the phone marked with a headset icon (use cord Jabra 8800-00-75 for SoundPoint IP phone models 320, 321, 330, or 331).

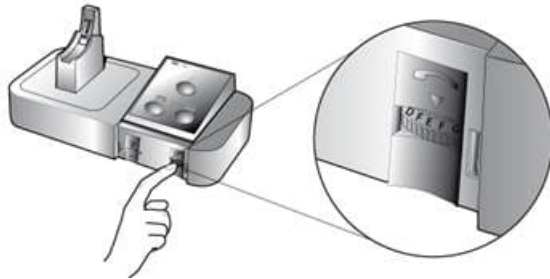


To configure your headset and desk phone, use the following steps:

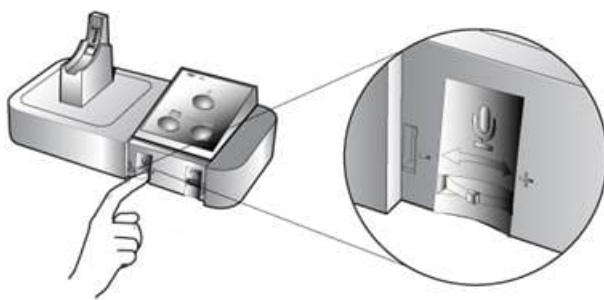
1. Remove the lid.



2. Set the phone setup switch to position "A".



3. Ask someone to call this phone and wait at least 10 seconds before answering. The appropriate EHS mode will be set automatically.
4. Place a test call and adjust the volume level of the microphone.



Note:

All Polycom desk phones that support EHS functionality using the Jabra Link 14201-17 require a change in the setup of the phone. Ensure you make the change when the phone is not being used for an active call. Use the following steps:

1. In the setup menu, navigate to **Settings > Basic > Preferences > Headset > Analog Headset (or Hook switch Mode)**.
2. Change the default setting **Regular Mode** to the correct Jabra mode by selecting **Jabra DHSG** or **Jabra EHS**, depending on the firmware version of the desk phone.
3. Press the **Select** soft key.

After this change, the setup for Polycom SoundPoint desk phones is complete and ready for use. However, the Polycom VVX series desk phones will restart, which takes approximately 2 minutes.