

Why is the Jabra Assist message readout not active in my headset?

Prerequisites

- [Jabra Assist](#)

If Facebook Messenger Chat Heads are active, then Jabra Assist message readout in your headset is not active.

A Chat Head is a notification of a received message that shows a picture of the sender. When you use Chat Heads, you can view and reply to messages from the current screen without opening Facebook Messenger.

Applicable products



Jabra Elite 25e



Jabra Halo Smart



Jabra Halo Smart