How do the devices certified for Microsoft Skype for Business/Microsoft Lync differ from the UC variants?

The Microsoft (MS) variants, which are certified for use with Microsoft Skype for Business/Microsoft Lync, support a plug-and-play experience with the following features:

- The automatic selection of the MS variant as the default communication device.
- If multiple MS variants are present, call prioritization will send the audio to the device that was used to answer an incoming call.

If you use an MS variant with a different softphone client, the MS variant should work the same as a UC variant does with regard to audio and standard features such as answer/end calls, adjust volume, and mute microphone.

If you do not use Microsoft Skype for Business as your softphone client, we recommend you use a UC variant, which is certified for use with all leading UC platforms including Cisco, Mitel, and Avaya. If you use a UC variant with Microsoft Skype for Business, the plug-and-play experience will not be available. You can set up audio and call control features manually by selecting the UC variant as the default communication device in the Microsoft Skype for Business settings.

Note
To customize softphone settings and more, download and install Jabra Direct.