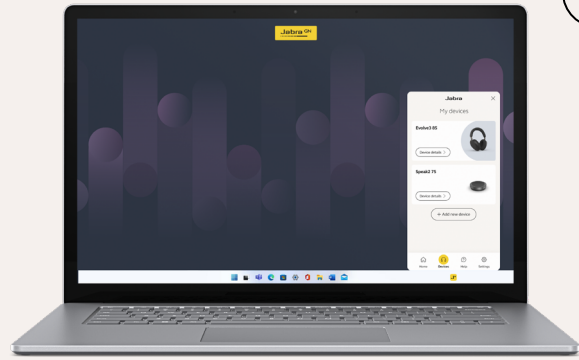


## JABRA PLUS DESKTOP APP

# Your device. Your way.



The Jabra Plus App puts users in control of their Jabra device from day one. They can easily and intuitively personalize how they hear others on calls, listen to music, and experience the world around them. The best part? With updates, fresh features and bug fixes just a tap away, Jabra devices get better over time. Now, everyone can have their device – their way.

### STAY UP-TO-DATE EFFORTLESSLY

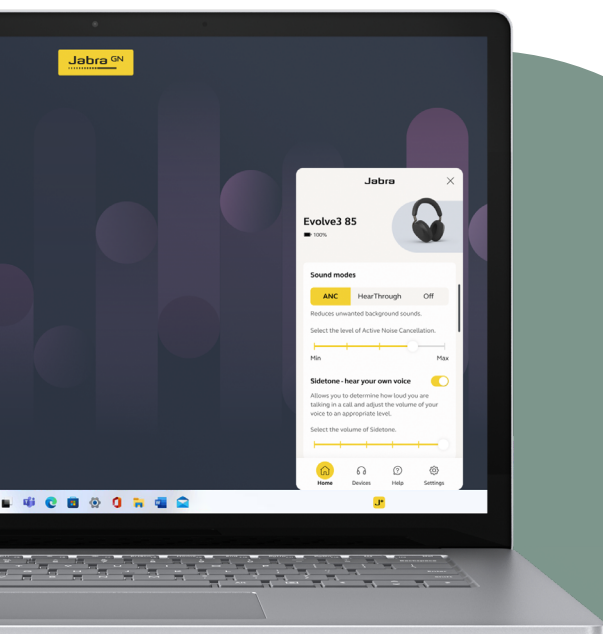
- **Free firmware updates** – Devices continually improve with the latest features, performance upgrades, and bug fixes. No IT tickets required.
- **In-app guidance and alerts** – Intuitive design and simple prompts make it easy to download updates and adjust settings.

### MAKE SOUND PERSONAL

- **Personalize audio settings** – Tailor noise cancellation, HearThrough and wind-noise reduction to suit your working environment.
- **Music & call equalizer** – Create your perfect sound for music and virtual meetings.

### STAY SAFE & SOUND

- **Secure, encrypted updates** – Firmware updates are delivered with end-to-end encryption, so data stays protected.
- **Enterprise-ready compliance** – Built to meet CRA and NIS2 cybersecurity standards for total peace of mind.





## Compatibility and remote call control

Jabra Plus Desktop App works with all Jabra corded USB devices, wireless USB devices and Bluetooth devices using Jabra Link 360/370/380/390.\*

Jabra Plus Desktop App provides compatibility between Jabra USB devices and an extensive range of softphones. This enables you to have remote call control (answer/end call, mute, redial etc.) from your Jabra audio device over your softphone(s).

### JABRA PLUS DESKTOP APP SUPPORTED SOFTPHONES - WINDOWS

Avaya	<ul style="list-style-type: none"><li>• Avaya Workplace 3.8 and later</li><li>• Avaya IX Workplace version 3.2.x and later</li><li>• Avaya Communicator version 2.x or later</li><li>• Avaya Communicator for Microsoft Lync version 6.4x or later</li><li>• Avaya one-X Communicator version 5.2 or later</li><li>• Avaya one-X Agent 2.0 SP3 or later</li><li>• Avaya Aura Agent Desktop version 6.1 or later</li><li>• Avaya IP Softphone version 6.0 or later</li><li>• Avaya IP Agent version 7.0 or later</li></ul>
Cisco	<ul style="list-style-type: none"><li>• Cisco Unified Personal Communicator version 8.0 or later</li><li>• Cisco WebEx version 7.1.1 to 7.3.1</li><li>• Cisco Jabber version 9.6 or later</li><li>• Cisco UC Integration for Microsoft Lync version 9.6 or later</li></ul>
CounterPath	<ul style="list-style-type: none"><li>• Bria version 4.3.0, 4.4.1 and later</li><li>• X-lite version 4.9.2, 4.9.4 and later</li></ul>
Microsoft	Microsoft Teams, Microsoft Lync 2010/2013
Zoom	Zoom Meetings for Windows version 4.4.6 or later
NEC	NEC SP350 version 5.1.0 or later
Mitel	Mitel Communicator version 14 or later
Other softphones	All softphones will recognize your Jabra headset as a standard Windows sound card. However, you will not be able to control these phones from the Jabra headset (i.e., you will need to use the softphone interface to place and answer calls). Please check our <a href="#">compatibility guide</a> for more information.

\*See supported Jabra devices in Jabra Plus Desktop App on [jabra.com/jabra-plus-desktop-app](http://jabra.com/jabra-plus-desktop-app)

If you are in charge of configuring, updating and ensure softphone integrations for multiple Jabra users in your organization, and (optionally) also want to mass-deploy Jabra Plus Desktop App to them, please go to: [www.jabra.com/jabra-plus](http://www.jabra.com/jabra-plus)

FEATURES SOFTPHONES - WINDOWS	Accept incoming call	Reject incoming call	End call	Mute/ unmute microphone	Hold/ resume call	Last number redial	Number dialing using headset keypad	Supporting plus sign from headset keypad	Caller ID	Supports set presence	Supports IVRS6
Avaya IX Workplace	•		•	•	•		•	• <sup>1</sup>			
Avaya IP Softphone or IP Agent	•		•	•	•	•	•	• <sup>2</sup>			
Avaya one-X Communicator/ one-X Agent/Aura Agent desktop	•		•	•	•		•	• <sup>1</sup>			
Cisco IP Communicator	•		•	•	•	•	•	• <sup>2</sup>			•
Cisco Jabber	•	•	•	•	•	•	•		•		•
Cisco UC Integration for Microsoft Lync	•	•	•	•	•	•	•		•		•
Cisco Unified Personal Communicator	•		•	•	•	•	•	• <sup>1</sup>	•	• <sup>5</sup>	•
Cisco WebEx Connect	•	•	•	•							
CounterPath Bria and X-lite	•	•	•	•	•	•	•				
Microsoft Teams	•	•	•	•	•	•	•	•	•	•	•
NEC SP350	•		•	• <sup>3</sup>	•	• <sup>4</sup>	•				
ShoreTel Communicator <sup>6</sup>	•	•	•		•	• <sup>4</sup>	•				
Zoom	•	•		•							

## TECHNICAL REQUIREMENTS - WINDOWS

Windows version: Please see supported OS versions and requirements on [www.jabra.com/help/jabra-plus-desktop-app](http://www.jabra.com/help/jabra-plus-desktop-app)

Hardware: A USB connection must be available and a Jabra device must be connected to it.

Internet access. If you have internet restrictions in your IT infrastructure refer to [www.jabra.com/supportpages/jabra-plus](http://www.jabra.com/supportpages/jabra-plus) for guidelines.

<sup>1</sup>Plus sign represented as '+' in the phone number

<sup>2</sup> Plus sign represented as '00' in the phone number

<sup>3</sup> Mute/unmute microphone from softphone is not reflected in device

<sup>4</sup> Softphone does not support redial, but redial from device will dial from the softphone directory list

<sup>5</sup> Softphone supports only Available and Busy states

<sup>6</sup> Softphone requires manual post installation step. Please refer to the guides on the Jabra Plus Desktop App support page at [www.jabra.com/help/jabra-plus-desktop-app](http://www.jabra.com/help/jabra-plus-desktop-app)