

Jabra Engage 55 - USB-C MS Stereo

How do I use my Jabra Engage headset as a wired USB audio device?

To use your Jabra Engage headset as a wired USB audio device, use one of the following options:

- Option 1
 1. Insert the USB cable into a USB port on your computer.
 2. Press and hold the volume up (+), volume down (-), or Mute button.
 3. Insert the USB cable into the headset.
 4. The headset LED will flash green. When it stops flashing, release the button. You can now select the Jabra Engage headset as an audio device on your computer.

- Option 2
 1. Insert the USB cable into the headset.
 2. Put the headset on.
 3. Press and hold the volume up (+), volume down (-), or Mute button.
 4. Insert the USB cable into a USB port on your computer.
 5. When you hear the power-on tone in the headset, release the button. You can now select the Jabra Engage headset as an audio device on your computer.

The headset will return to DECT mode after 5 seconds if the USB wired mode is not established.

To change the headset back to a wireless connection, disconnect the USB cable from the headset. The headset will automatically reconnect to a previously paired base or Link 400 when it is within range.

Note

When the headset is connected as a wired USB audio device, call controls and the busylight feature on the headset are not supported.

Important

If a cable (e.g. a charging or audio cable) is connected to the USB port in the headset, you might notice a slightly elevated temperature around the USB port. A slightly elevated temperature is normal and within safety operating requirements and has no bearing on the lifespan or performance of the headset. If you however, experience that the headset generates significant heat or gets significantly warmer than usual when charging or in use, it is recommended to immediately stop using the headset and contact the Jabra reseller where you have bought the headset.