

Jabra Sport Pulse Special Edition

The Jabra Sport Life app tracks my route in straight lines. How can I fix this?

Prerequisites

- Jabra Sport Life version 3.6.2 or later
- Android 10 or later

With Android 10, Google introduced a strict permission policy that prevents the Jabra Sport Life app from accessing the location of the Android device. This affects the app's ability to track your specific route.

To work around this issue, you can manually update the permissions for the Jabra Sport Life app on your Android device.

1. On your Android device, tap and hold the **Jabra Sport Life app** icon until the Jabra Sport pop-up appears.
2. Tap the ⓘ icon.
3. Tap **Permissions > Location**.
4. Select **Allow all the time**.

Note

These steps may differ slightly depending on the type of Android device.