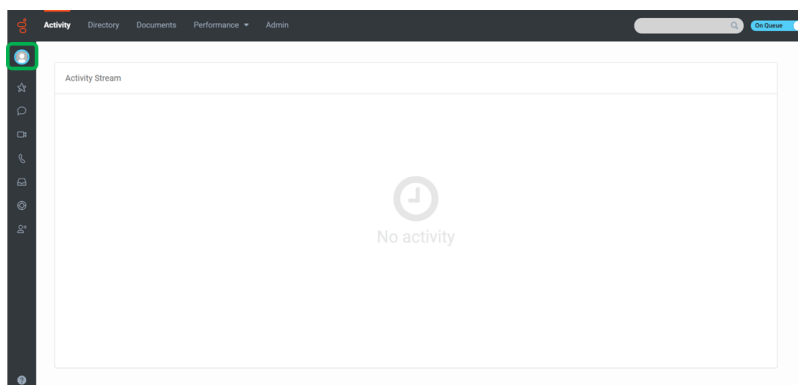


# Jabra GN2000 USB Duo

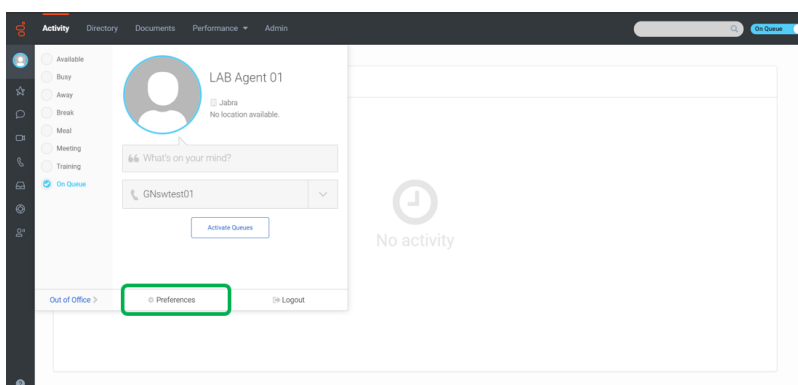
## How do I set up my Jabra device to work with Genesys PureCloud?

To select your Jabra device for use with Genesys PureCloud, follow these steps.

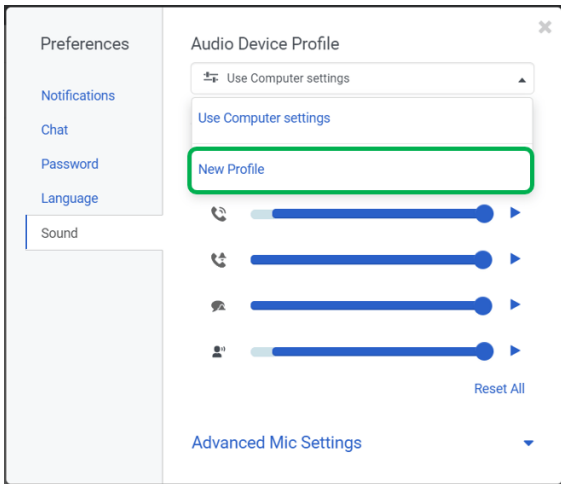
1. Click the **Profile** icon at the top left corner of your browser window.



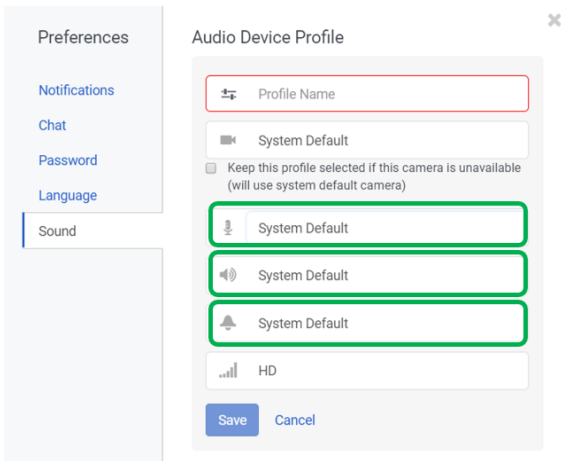
2. Click **Preferences**.



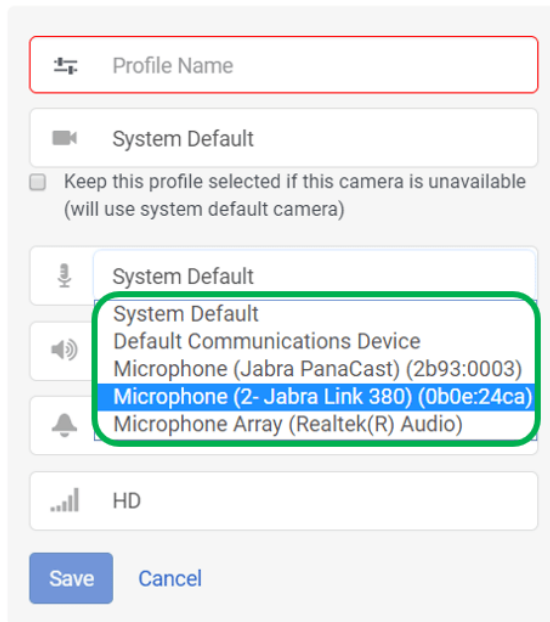
3. In **Sound, Audio Device Profile**, select **New Profile**.



4. In the **Microphone**, **Sound**, and **Ringtone** symbol fields, click and select your Jabra device to use as the system default.  
If you are using a Jabra device with a connected Link adapter, select the Link adapter.



### Audio Device Profile



Profile Name

System Default

Keep this profile selected if this camera is unavailable (will use system default camera)

System Default

System Default  
Default Communications Device  
Microphone (Jabra PanaCast) (2b93:0003)  
**Microphone (2- Jabra Link 380) (0b0e:24ca)**  
Microphone Array (Realtek(R) Audio)

HD

Save Cancel

### Note

Images and text are for guidance purposes only. Actual images and text may vary depending on the connected device and updates to the software.