

# Jabra GN9120 Duo Flex NC Microphone

## How do I ensure clear audio when I use my headset with my desk phone?

Ensure the Dial Tone Switch, microphone position, and microphone volume are configured properly. Refer to the Quick Start Guide or User Manual for your Jabra device for specific instructions on how to adjust these settings.

1. Adjust the setting for Dial Tone Switch to match your phone. You can verify the correct settings for your desk phone by using the Jabra Compatibility Guide. The following settings for Dial Tone Switch\* will work in most cases.
  - Switch A: Avaya and most other phones
  - Switch B: Cisco, Avaya Callmaster 5 and 6
  - Switch C: Kirk Delta
  - Switch D: Tenovis
  - Switch E: Innovaphone
  - Switch F: Other phones
  - Switch G: Toshiba (most models), Dealerboards (most models including IPC and BT)

\*Switch options may vary depending on the product.

2. Make sure the microphone is positioned close to your mouth to maximize speech quality and the noise cancelling capabilities. If the microphone is long enough, position it approximately 1 inch from your mouth.
3. The volume level of the headset microphone should approximately

match the audio level of your desk phone. Use the **Microphone Volume Control** switch on the base to adjust the volume up or down as needed.