

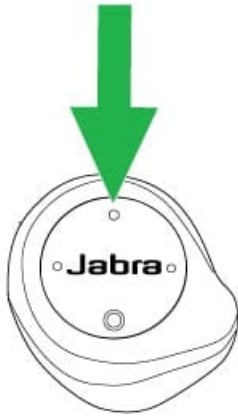
Jabra Elite Sport (Upgrade)

Why does my headset keep connecting to another device?

If you use your earbuds in the vicinity of other devices that also have Bluetooth Smart turned on, another user may accidentally pair with your earbuds instead of their own.

To prevent this from happening, follow these steps to turn off Bluetooth Smart.

1. Turn on your Jabra Elite Sport by holding down the **Multi-function** button on the right earbud until the LED flashes.
2. Press and hold the **Sports** button on the right earbud (10 seconds) until you hear the voice guidance announcement.



Note:

When you turn off Bluetooth Smart, you can only use the heart rate monitor with the Jabra Sport Life app. It will not work with third-party apps.

Applicable products



**Jabra Elite Sport
(Original)**



**Jabra Elite Sport
(Upgrade)**



**Jabra Elite Sport
(Lime Green Grey)**