

# Jabra Elite Sport (Upgrade)

## How do I adjust battery settings on my Huawei smartphone to ensure connection with my Jabra device?

### Prerequisites

One or more of the following Jabra apps:

- Jabra Sound+ version 2.7 or earlier
- Jabra Sport Life
- Jabra Assist

Jabra apps require Jabra Service to run in the background. However, Huawei battery optimization settings close these background apps. If Jabra Service is closed, then Jabra Sound+, Jabra Sport Life, and Jabra Assist will not be able to discover a connected Jabra device. Note that the steps may vary from Android device to Android device.

### When using Jabra Sound+

To enable Jabra Sound+ to launch follow these steps.

1. Go to **Settings, Battery, App Launch**.
2. Select **Jabra Sound+**.
3. Select **Manage Manually**, and allow the three options.

To turn off the battery optimizations for Jabra Sound+ follow these steps.

1. Open the Android settings app.
2. Select **Battery**.
3. Tap the three dots in the top right corner.
4. Select **Battery optimization**.

5. In the **Not optimized** dropdown, select **All apps**.
6. Tap **Jabra Sound+**.
7. Select **Don't optimize**.
8. Turn your smartphone off and on for these changes to take effect.

To allow background activity follow these steps.

1. Open the Android settings app.
2. Select **Apps & Notifications**.
3. Choose to see all apps.
4. Select **Jabra Sound+** in the list.
5. Tap **Battery**.
6. Under **Manage battery usage**, enable **Background activity**.
7. Turn your smartphone off and on for these changes to take effect.

### **When using Jabra Assist or Jabra Sport Life**

To enable Jabra Service to launch follow these steps.

1. Go to **Settings, Battery, App Launch**.
2. Select **Jabra Service**.
3. Select **Manage Manually**, and allow the three options.
4. Repeat steps 2 and 3 for the Jabra Assist/Sport Life app.

To turn off the battery optimizations for Jabra Sound+ follow these steps.

1. Open the Android settings app.
2. Select **Battery**.
3. Tap the three dots in the top right corner.
4. Select **Battery optimization**.
5. In the **Not optimized** dropdown, select **All apps**.
6. Tap **Jabra Service**.

7. Select **Don't optimize**.
8. Repeat steps 6 and 7 for the Jabra Assist/Sport Life app.

To allow background activity follow these steps.

1. Open the Android settings app.
2. Select **Apps & Notifications**.
3. Choose to see all apps.
4. Select **Jabra Service** in the list.
5. Tap **Battery**.
6. Under **Manage battery usage**, enable **Background activity**.
7. Repeat steps 5 and 6 for the Jabra Assist/Sport Life app.