

## Jabra Elite 25e

### Why is there no audio in my Jabra Bluetooth device when I answer an incoming call on my smartphone?

There is no audio in your headset when you answer a call on the smartphone (Windows or iOS) because the audio stays in the smartphone. To transfer the audio from the smartphone to the Jabra Bluetooth device, press the **Answer call** button.

To get the audio directly in your headset, answer an incoming call on the headset by pressing the **Answer call** button. Some smartphones provide an option to set up automatic transfer of the audio for an incoming call to a headset.