

# Jabra Engage 65 Stereo

**How do I connect my Jabra Engage to my Alcatel IP Touch 4028EE, 4038EE, or 4068EE desk phone so I have remote call control using my headset?**

## Prerequisite

- Jabra Link 14201-20 Electronic Hook Switch (EHS)

## Connect your headset

1. Plug one end of the phone cable supplied with your Jabra device into the socket marked with a phone icon 📞 on the Jabra base.
2. Plug the other end of the supplied phone cable into the socket marked with a phone icon on the EHS adapter.
3. Plug the red end of the cable (EHS adapter) to the socket marked AUX on the EHS adapter.
4. Plug the other end into the AUX socket on the Jabra base.
5. Plug the cable marked white and “D” to the socket marked “Headset/handset” on the EHS adapter.
6. Plug the other end to the headset socket on the phone.
7. Plug the orange cable marked “A” to the socket marked COM on the EHS adapter.
8. Plug the other end of orange cable to the “bell” socket on the phone.

Note that the device is not fully functional until the colored markings for all cables have been connected to the EHS adapter as illustrated.



## Configure your headset when connecting to a desk phone for the first time

- For Jabra Engage 75/75 SE, follow the onscreen setup wizard on the base.
- For Jabra Engage 45 SE/65/65 SE, the initial setup is complete after connecting the cables.

## Additional setup information for your Jabra products

- EHS cable/adaptor type: DHSG.
- Clear dial tone switch: set to position "A".
- We recommend setting the microphone volume to "7" out of 13.

## Phone settings with device software version 9.xx and later

Phone settings are no longer required. When the phone connector has been adapted correctly, a headset icon should appear in the phone display. If the headset icon does not appear, check the following settings: **Menu > Settings > Phone > Phone connector > Activate/select handset.**

## Phone settings with device software earlier than version 9.xx

Note that the "Force Headset" function must not be activated on the device as this will prevent you from accepting external calls.

**Menu > Settings > Phone > Phone connector > Force headset "OFF"**

**Menu > Settings > Phone > Socket > Activate headset**

## Ringtone signal/phone settings

The ringtone signal on the headset is only transferred if one of the following ringtones has been selected: "Standard", "Classic", "Cold River", "Dooing-Dooing". Navigate to the menu:

**Menu > Settings > Ringtone > Internal/External.**

If you have set the correct ringtone and you still do not have a ringtone signal, check the following settings:

**Menu > Settings > Phone > Internal/External > additional options.**

The options "No tone", "Progressive", "Beeps" must be set to "OFF".