

Jabra Engage 75 Convertible

How do I connect my Jabra Engage 75 with my Cisco 8961, 9951, 9971 desk phone so I have remote call control using my headset?

Prerequisites

- A suitable USB cable purchased separately (or the supplied USB cable for Jabra Engage - if it is not being used for normal computer connection)
- One of the following Cisco phones: 8961, 9951, 9971 (FW version 2.2.0 or later)

Important: the following Cisco requirements must be met to use the remote call control:

- Cisco Unified Communications Manager (CUCM) release 7.1(3a) or later, SU1 and phone firmware 9.0(3) or later
- Cisco Call Manager Express version 4.1 or later, and phone firmware 9.0(3). Note, you will be informed about the required IOC version during the download (Cisco).

Connect your headset

- 1. Connect the USB cable to the USB port on your Cisco phone.
- 2. Connect the other end of the USB cable into the port marked with a USB symbol on the Jabra Engage base.
 - Do not use the USB port on the base marked with a USB symbol and the text 'PC'. This port is intended for the normal computer connection to the base.
- 3. Follow the onscreen setup wizard on the Engage base to complete the set up.



Phone/system settings

To set up the Communication Manager, navigate to the **Wideband Headset UI Control** tab. Select the **Enabled** option for each terminal.



Select Human Interface Phone.

