

### Jabra Evolve 65t MS

# What does the Headset out of sync with Moment notification in Jabra Sound+ mean?

#### **Prerequisites**

- Jabra Sound+ Android
- Jabra Sound+ iOS

Only applicable when using Jabra Sound+ version 3.0 - 3.3.1. We recommend updating to the latest version of Jabra Sound+.

The **Headset out of sync with Moment** notification indicates when an audio setting, such as HearThrough, has been applied to the Jabra device that does not align with the current Moment in Jabra Sound+.

To re-synchronize Jabra Sound+ with your Jabra device, follow one of these steps.

- 1. Manually change the setting on your Jabra device to align with the selected Moment.
- 2. Change between Moments in Jabra Sound+. This will re-apply the Moment settings to your Jabra device and synchronize the devices.
- 3. Tap the notification. A pop-up will ask you to confirm the resynchronization.

#### Note

If you choose not to re-synchronize your Jabra device with Jabra Sound+, your device will continue to use the applied settings, although they will not be accurately displayed in Jabra Sound+.



## **Applicable products**

