

Jabra Direct

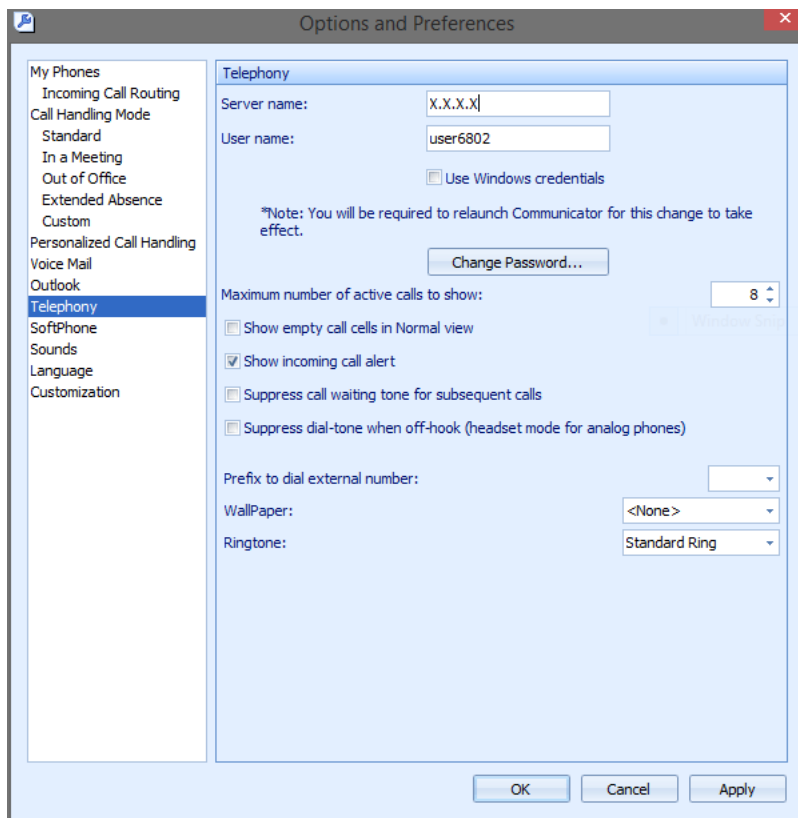
How do I configure my ShoreTel Communicator softphone to support remote call control from my Jabra device?

Prerequisites

- ShoreTel Telephony Interface software

If you are using a ShoreTel Communicator with Jabra Direct, you must perform the following additional steps after you install the softphone:

1. Install the ShoreTel Telephony Interface software provided by ShoreTel.
Refer to this guide: [Post Installation Steps for ShoreTel Connect, ShoreTel Communicator](#).
2. Enter the server IP address with which your ShoreTel Communicator is configured in <serverIP>.
Follow these steps to get your configured server IP address:
 - a. Open ShoreTel Communicator and log in.
 - b. Go to **Tools**, and then select **Options**.
 - c. In the **Telephony** section, copy the server address in the **Server name** field (X.X.X.X).



3. Click the link to install the ShoreTel Telephony Interface (download and install the interface on the client computer), and then reboot your computer.
4. The Jabra Direct home screen then shows the ShoreTel integration as Ready, and Remote Call Control is enabled.