

Jabra Evolve 80 UC Stereo USB-C

Why is the sound suddenly gone in my Jabra Evolve 80?

If Active Noise Cancellation (ANC) is turned on, the listen-in feature may be activated. This feature enables you to hear your surroundings without having to remove your headset. In this mode, music and calls are muted (not paused), however, the microphone remains on.

To check whether the listen-in feature is activated, slide the **ANC ON** switch in position, and then tap the **Listen-in** button on the right ear cup.

