

Jabra Elite Active 65t - Amazon Edition

How do I ensure my preferred voice assistant is used when using multiple smartphones?

Prerequisites

- Jabra Sound+ iOS
- Jabra Sound+ Android

If you connect your Jabra device to two smartphones (multi-connect) that use different operating systems (iOS and Android), your Jabra device will always use the voice assistant of the last paired smartphone, even if it is not the smartphone you are currently using. For example, if you first pair your Jabra device with an iPhone and then pair it with an Android, the voice assistant of the Android smartphone will be used when you access it from the headset.

If you want to change the voice assistant, you must change the order in which you pair your smartphones. The voice assistant for the last paired smartphone will be used.

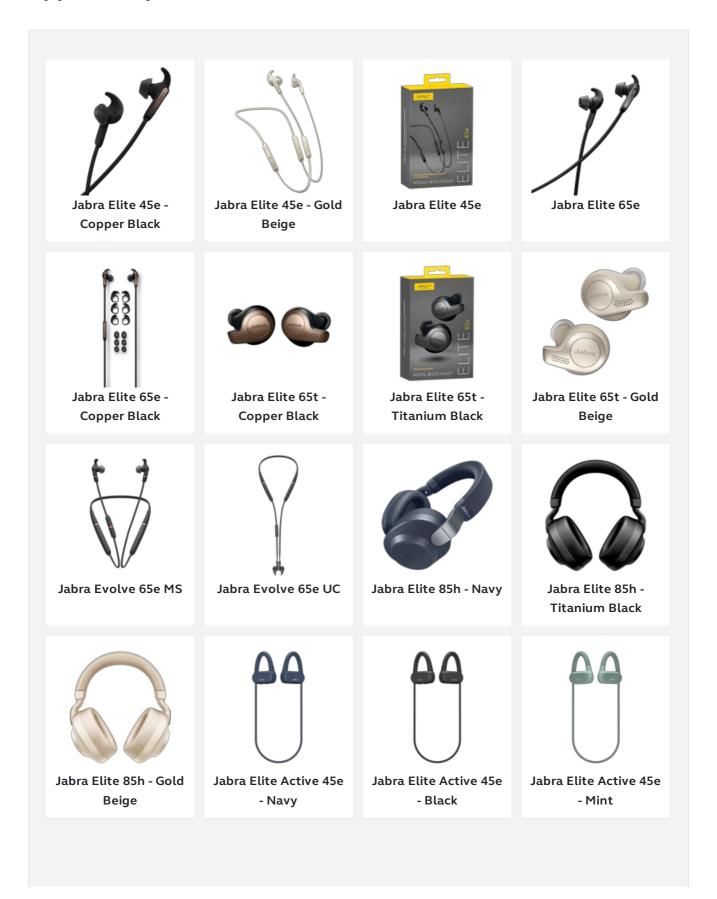
To change the voice assistant, you must reset your Jabra device and then re-pair it with your smartphones in the preferred order. See the Related Frequently Asked Questions below for details on how to reset and pair your Jabra device.

Note

Apple has introduced security updates in the iOS smartphone operating system (version 12.4 or later) that limit the Amazon Alexa voice assistant functionality to only work when Jabra Sound+ is open and in the foreground on your smartphone. This does not apply for other voice assistants.



Applicable products







Jabra Elite 85h -Copper Black



Jabra Elite 85h - Black



Jabra Elite Active 65t - Titanium Black



Jabra Elite Active 65t - Copper Blue



Jabra Elite Active 65t - Amazon Edition



Jabra Elite Active 65t - Copper Red



Jabra Evolve 65t MS



Jabra Evolve 65t UC