

Jabra Evolve 65e MS

What does the Headset out of sync with Moment notification in Jabra Sound+ mean?

Prerequisites

- [Jabra Sound+ - Android](#)
- [Jabra Sound+ - iOS](#)

Only applicable when using Jabra Sound+ version 3.0 - 3.3.1. We recommend updating to the latest version of Jabra Sound+.

The **Headset out of sync with Moment** notification indicates when an audio setting, such as HearThrough, has been applied to the Jabra device that does not align with the current Moment in Jabra Sound+.

To re-synchronize Jabra Sound+ with your Jabra device, follow one of these steps.

1. Manually change the setting on your Jabra device to align with the selected Moment.
2. Change between Moments in Jabra Sound+. This will re-apply the Moment settings to your Jabra device and synchronize the devices.
3. Tap the notification. A pop-up will ask you to confirm the re-synchronization.

Note

If you choose not to re-synchronize your Jabra device with Jabra Sound+, your device will continue to use the applied settings, although they will not be accurately displayed in Jabra Sound+.

Applicable products



**Jabra Elite 65t -
Copper Black**



**Jabra Elite 65t -
Titanium Black**



**Jabra Elite 65t - Gold
Beige**



Jabra Evolve 65e MS



Jabra Evolve 65e UC



Jabra Elite 85h - Navy



**Jabra Elite 85h -
Titanium Black**



**Jabra Elite 85h - Gold
Beige**



**Jabra Elite 85h -
Copper Black**



Jabra Elite 85h - Black



**Jabra Elite Active 65t
- Titanium Black**



**Jabra Elite Active 65t
- Copper Blue**



**Jabra Elite Active 65t
- Amazon Edition**



**Jabra Elite Active 65t
- Copper Red**



Jabra Evolve 65t MS



Jabra Evolve 65t UC