

Jabra Evolve 65e MS

Why can I not update the firmware for my Jabra Evolve earbuds using Jabra Sound+?

Your company's IT admin has locked the option that lets you update your product using Jabra Sound+. You will need to update your product using the latest version of Jabra Direct.

Applicable products



Jabra Evolve 65e UC



Jabra Evolve 65t UC



Jabra Evolve 65t MS



Jabra Evolve 65e MS