

# Jabra Elite Active 45e - Mint

## How do I ensure my preferred voice assistant is used when using multiple smartphones?

### Prerequisites

- [Jabra Sound+ - iOS](#)
- [Jabra Sound+ - Android](#)

If you connect your Jabra device to two smartphones (multi-connect) that use different operating systems (iOS and Android), your Jabra device will always use the voice assistant of the last paired smartphone, even if it is not the smartphone you are currently using. For example, if you first pair your Jabra device with an iPhone and then pair it with an Android, the voice assistant of the Android smartphone will be used when you access it from the headset.

If you want to change the voice assistant, you must change the order in which you pair your smartphones. The voice assistant for the last paired smartphone will be used.

To change the voice assistant, you must reset your Jabra device and then re-pair it with your smartphones in the preferred order. See the Related Frequently Asked Questions below for details on how to reset and pair your Jabra device.

### Note

Apple has introduced security updates in the iOS smartphone operating system (version 12.4 or later) that limit the Amazon Alexa voice assistant functionality to only work when Jabra Sound+ is open and in the foreground on your smartphone. This does not apply for other voice assistants.

## Applicable products



**Jabra Elite 45e -  
Copper Black**



**Jabra Elite 45e - Gold  
Beige**



**Jabra Elite 45e**



**Jabra Elite 65e**



**Jabra Elite 65e -  
Copper Black**



**Jabra Elite 65t -  
Copper Black**



**Jabra Elite 65t -  
Titanium Black**



**Jabra Elite 65t - Gold  
Beige**



**Jabra Evolve 65e MS**



**Jabra Evolve 65e UC**



**Jabra Elite 85h - Navy**



**Jabra Elite 85h -  
Titanium Black**



**Jabra Elite 85h - Gold  
Beige**



**Jabra Elite Active 45e  
- Navy**



**Jabra Elite Active 45e  
- Black**



**Jabra Elite Active 45e  
- Mint**



**Jabra Elite 85h -  
Copper Black**



**Jabra Elite 85h - Black**



**Jabra Elite Active 65t  
- Titanium Black**



**Jabra Elite Active 65t  
- Copper Blue**



**Jabra Elite Active 65t  
- Amazon Edition**



**Jabra Elite Active 65t  
- Copper Red**



**Jabra Evolve 65t MS**



**Jabra Evolve 65t UC**