

Jabra PanaCast

Why is the Jabra PanaCast Intelligent Zoom feature not working correctly?

Prerequisites

- [Jabra PanaCast firmware - latest version](#)

The Jabra PanaCast Intelligent Zoom feature may not be working correctly because the distance between the camera and the people in the room is too far. Intelligent Zoom works seamlessly at a distance of up to 5.8m/19ft from the camera. Beyond this distance, Intelligent Zoom may not be able to detect faces.

Intelligent Zoom is on by default. You can turn it off or on using the latest version of Jabra Direct.

Applicable products



Jabra PanaCast