

Jabra Elite Active 75t Wireless Charging - Grey

How do I resolve connection issues with the left earbud of my Jabra Elite 75t/Elite Active 75t?

A soft reset may address issues such as lost connection in the left earbud of your Jabra Elite 75t/Elite Active 75t.

To perform a soft reset, follow these steps.

1. Remove both earbuds from the charging case.
2. Ensure the earbuds are paired and connected with your mobile device.
3. Place the left earbud in the charging case and keep the lid open.
4. Wait for the LED on the left earbud to flash red while it is still in the charging case.
If the LED does not flash red, try [cleaning the pins and poles on the charging case](#).
5. Leave the left earbud in the charging case with the lid open for at least 10 seconds.
6. Remove the left earbud to re-establish connection with the right earbud.