Jabra Call Control Integration for Amazon Connect

What is Jabra Call Control for Amazon Connect?

Jabra Call Control for Amazon Connect is software that provides direct integration of call control functions, from Jabra devices, in the Amazon Connect Agent Desktop. The available call control functions, such as answer/end call and mute microphone, depend on the capabilities of the selected Jabra headset. For more information, visit Jabra Call Control Integration for Amazon Connect.

Note
End users of Amazon Connect and Jabra headsets cannot activate or install Jabra Call Control for Amazon Connect. The Amazon Connect administrator or your integration partner must perform the integration steps outlined in the installation manual found at Jabra Call Control for Amazon Connect.