

Jabra Elite 7 Pro - Gold Beige

Why does the charging case flash pink when I place my earbuds in it?

The charging case flashes pink to indicate that the earbuds are being updated.

A firmware update may take up to 15 minutes. During the update, do not open the charging case until at least 10 seconds after the LED has stopped flashing. When the update is completed, the charging case LED will briefly flash green and then turn off. In case the LED continues to flash after 15 minutes, open the charging case lid and then close it again.

If the update is interrupted, you can resume it later by placing both earbuds in the charging case and closing the lid. The LED on the charging case will again flash pink until the update is completed.

Note

If an error occurs during the firmware update, the LED on the charging case will flash red. To complete the update, connect the charging case to a power supply, remove the earbuds from the charging case and then place the earbuds back in the charging case and close the lid. The firmware update will restart.

Applicable products



**Jabra Elite 7 Active -
Navy**



**Jabra Elite 7 Active -
Black**



**Jabra Elite 7 Active -
Mint**



**Jabra Elite 7 Pro -
Gold Beige**



**Jabra Elite 7 Pro -
Black**



**Jabra Elite 7 Pro -
Titanium Black**



**Jabra Evolve2 Buds -
USB-A UC**



**Jabra Evolve2 Buds -
USB-A MS**



**Jabra Evolve2 Buds -
USB-C MS**



**Jabra Evolve2 Buds -
USB-C UC**



**Jabra Evolve2 Buds -
USB-A UC - Wireless**



**Jabra Evolve2 Buds -
USB-C UC - Wireless**



**Jabra Evolve2 Buds -
USB-C MS - Wireless**



**Jabra Evolve2 Buds -
USB-A MS - Wireless**



**Jabra Elite 7 Sport -
Black**