

# Jabra Evolve2 Buds - USB-C MS

## How do I manually update the firmware on my earbuds using Jabra Direct?

### Prerequisites

- [Jabra Direct - latest version](#)

When a new firmware version is available for your earbuds, you can update the earbuds using Jabra Direct.

To update the earbuds, follow these steps.

1. Plug the Jabra Link Bluetooth adapter into an available USB port on a computer to connect the earbuds with the computer.
2. Remove the earbuds from the charging case to turn them on.
3. In Jabra Direct > Updates, click the **Update** button to start the update process.
4. Follow the onscreen instructions to go through the following steps:
  - Download the firmware to the charging case.
  - Place the earbuds in the charging case and close the lid to install the firmware on the earbuds.
  - When the LEDs stop flashing pink, the earbuds will be updated and ready to use.

### Note

If an error occurs during the firmware update, the LED on the charging case will flash red.

To complete the update, connect the charging case to a power supply using the charging cable. Then remove the earbuds from the charging case, replace the earbuds back in the charging case, and close the lid. The firmware update will restart.

## Applicable products



Jabra Evolve2 Buds -  
USB-C MS - Wireless



Jabra Evolve2 Buds -  
USB-A UC - Wireless



Jabra Evolve2 Buds -  
USB-C UC



Jabra Evolve2 Buds -  
USB-A MS - Wireless



Jabra Evolve2 Buds -  
USB-C MS



Jabra Evolve2 Buds -  
USB-A UC



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