

Jabra Evolve2 Buds - USB-A MS - Wireless Charging Pad

Why does the audio disappear when I remove an earbud during a call?

Prerequisites

- Jabra Sound+ Android
- Jabra Sound+ iOS

You may have disabled the in-ear detection in the Jabra Sound+ app.

If the in-ear detection is disabled you can no longer auto-answer calls or play/resume music by inserting or removing an earbud from the ear. In addition, you will lose the transmitted audio during a call if you remove the earbud with the active microphones.

To activate in-ear detection, follow these steps.

- In Jabra Sound+, tap the Settings icon ♠ > Headset settings > General.
- Scroll down to the Wearing detection section and activate In-ear detection.



Applicable products



Jabra Elite 7 Active -Navy



Jabra Elite 7 Active -Black



Jabra Elite 7 Active -Mint



Jabra Elite 7 Pro -Gold Beige



Jabra Elite 7 Pro -Black



Jabra Elite 7 Pro -Titanium Black



Jabra Evolve2 Buds -USB-A UC



Jabra Evolve2 Buds -USB-A MS



Jabra Evolve2 Buds -USB-C MS



Jabra Evolve2 Buds -USB-C UC



Jabra Evolve2 Buds -USB-A UC - Wireless



Jabra Evolve2 Buds -USB-C UC - Wireless



Jabra Evolve2 Buds -USB-C MS - Wireless



Jabra Evolve2 Buds -USB-A MS - Wireless

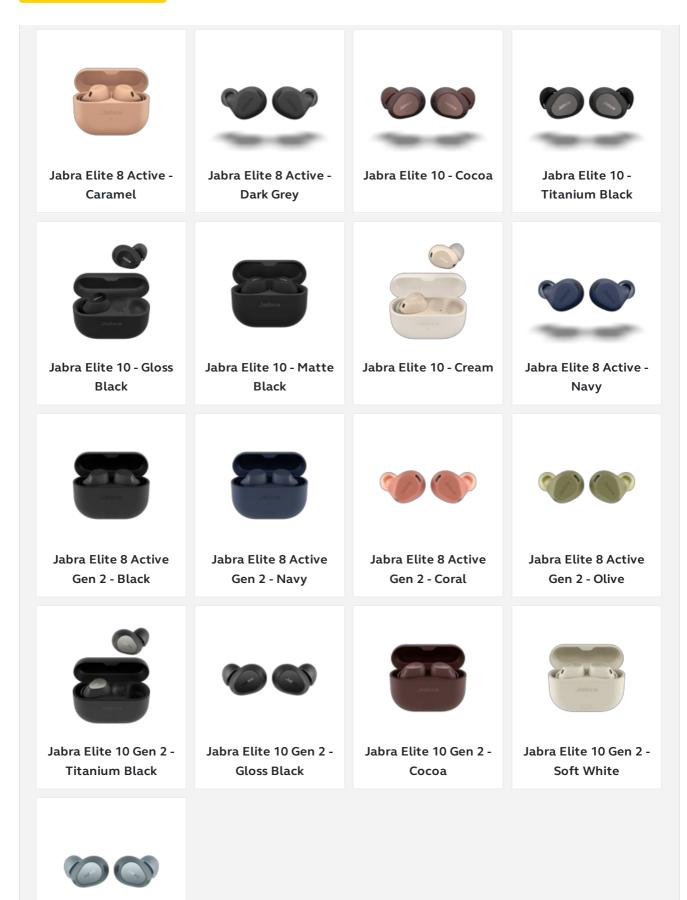


Jabra Elite 7 Sport -Black



Jabra Elite 8 Active -Black







Jabra Elite 10 Gen 2 -Denim