

Jabra Elite 10 Gen 2 - Cocoa

How do I manually reset my Jabra earbuds to the default settings?

When you reset your Jabra earbuds, previously paired devices and settings will be cleared.

Follow these steps to reset.

1. Place both earbuds in the charging case and leave the lid open.
2. Simultaneously press and hold (10 seconds) the **Left** and **Right** buttons on the earbuds until the LED inside the charging case flashes pink.
3. Close the lid of the charging case for 5 seconds to complete the reset.

Note

You cannot reset only one of the earbuds.

After resetting, you will need to re-pair the earbuds with your mobile device. Remember to delete/forget the pairing in the Bluetooth menu on any previously paired devices.