

Jabra Elite 10 Gen 2 - Denim

How do I reset the Smart case for my Elite earbuds?

To reset the Smart case, follow these steps.

1. Open the Smart case and leave the lid open.
2. Connect the Smart case to a power source using the supplied USB cable. The firmware for the charging case will be restarted.

Note

During this process, it does not matter if the earbuds are in the Smart case or not.