

Jabra Evolve2 40 SE USB-C/A, MS Mono

Why do the volume buttons on my headset stop responding when connected to a Chromebook?

When your Jabra headset is connected to a Chromebook using a Jabra Link adapter or audio cable, and the volume is reduced to 0%, the volume buttons on your headset stop responding.

The volume buttons stop responding because the Chrome Operating System at 0% volume sends 0 in the audio stream. Your Jabra headset detects the 0 audio data as silence, shutting off the A2DP stream to save battery. This is intentional behavior with ChromeOS to address security concerns.

When the volume has been set to 0%, increase it using the Chromebook volume controls or relevant music application. The audio stream will open and the volume buttons on your Jabra headset will be responsive again.