Jabra GN9330e

How to connect my Jabra GN9330e with Alcatel IP Touch 4028 EE, 4038 EE, 4068 EE

Prerequisite:

GN Jabra 9330e + Jabra Link 14201-20

In combination with one of the following phones:

- IP Touch 4028 EE
- IP Touch 4038 EE
- IP Touch 4068 EE

EE = Extended Edition

Connection:

Connect the EHS adapter to the Jabra GN9330e base as follows:

1. Insert the supplied RJ10 to RJ10 connection cable into the socket of your Jabra GN9330e base marked "phone" and the other end into the socket of the EHS adapter marked with the "phone" symbol.
2. Now connect the end of the RJ45 to RJ45 connection cable (EHS adapter) marked in red with the socket of the EHS adapter marked with "AUX" and the socket of your Jabra GN9330e base marked with "AUX".
3. Now connect the white RJ10 to the 3.5 mm jack connection cable marked "D" to the socket of the EHS adapter marked with "Headset/Handset" and with the headset socket of your phone.
4. Now connect the orange RJ12 to RJ12 connection cable marked with "A" to the socket of the EHS adapter marked with "COM" and with the "bell" socket of your phone.

Please note that full functionality is only available when all the color-marked parts of the cables are inserted into the EHS adapter, see photo.

Put the headset into the base and activate the "DHSG" mode.

Hold down the "phone" button on the base of the Jabra GN9330e for approx. 6 seconds until the online display (blue LED) on the headset starts to flash. The current software is displayed to you by activating the volume controller in the form of the charge display (green LED).
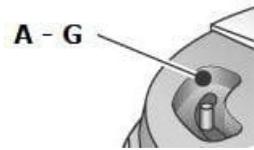
LEDs from left to right:

LED 1 = RHL
LED 2 = DHSG
LED 3 = AEI
LED 4 = MSH

Thereafter, you can switch into the different software modes (LED 1-4) with the "volume" controller on the headset. To confirm the software has successfully installed, the base automatically switches back to charge mode after approx. 15 seconds.

Base setup:

Set the phone setup switch (A-G) to "A".

Headset answer/end:

As soon as the dial tone signal can be heard in the headset, you can answer the call by pressing the "answer/end" button on the headset; by pressing again the call is ended.

Phone setup with system software version 9.xx and higher:

No settings are required on the phone for the use of a headset. Following the correct adaptation of the audio jack, a headset symbol should appear in the "phone display". If the headset symbol does not appear, please check the following settings:

Menu> Settings> Phone> Audio Jack> Select / Activate Headset.

Phone setup with system software below version 9.xx:

Important: The "Force Headset" function must not be activated on the phone, as otherwise it will not be possible to accept external calls.

Menu> Settings> Phone> Audio Jack> Force Headset OFF

Menu> Settings> Phone> Socket > Activate Headset

Dial tone transfer / phone setup:

Important: The dial tone signal in the headset is only transmitted if one of the following ringtones is used, e.g., Standard / Classic / Cold River / Dooing-Dooing. > Menu> Settings> Dial Tone > Internal / External

Should the dial tone signal transfer not work although you have setup the correct ringtone, please check the following settings:

Menu > Settings > Phone > Internal/External, More Options

No sound, Progressive, Beeps> all points must be set to "OFF".