Jabra GN9330e

How to connect my Jabra GN9330e with Cisco 8961, 9951, 9971

Prerequisite:

Jabra GN9330e + Jabra Link 14201-30 (from FW 2.2.0)

In combination with one of the following phones:

- Cisco 8961 / 9951 / 9971

Important: Please note that remote call control for the Jabra GN9330e (Jabra product no. 9337-508-401) is supported from version "L" or the Date code 9/09.

Important: The following prerequisites must be met in order to use remote call control:

Cisco Unified Communications Manager (CUCM) from release 7.1 (3a) SU1 or higher, and phone firmware 9.0 (3) or higher.

Cisco Call Manager Express from version 4.1 and phone firmware 9.0(3) When downloading (Cisco) the required IOC version will be marked.

Connection:

1. Connect the 1-sidedend (USB plug) of the EHS adapter to the USB socket of your phone set.
2. Insert the RJ10 plug into the socket marked with a "phone" symbol and the RJ45 plug into the socket marked with "AUX" on the base.

Software setup:

Put the headset into the base and activate "DHSG" mode.

Hold down the "phone" button on the base of the Jabra GN9330e for approx. 6 seconds until the online display (blue LED) on the headset starts to flash. The current software is displayed to you by activating the volume controller in the form of the charge display (green LED).

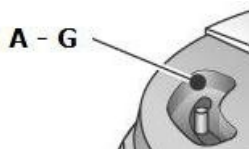LEDs from left to right:

LED 1 = RHL
LED 2 = DHSG
LED 3 = AEI
LED 4 = MSH

Thereafter, you can switch into the different software modes (LED 1-4) with the "volume" controller on the headset. To confirm the software has successfully installed, the base automatically switches back to charge mode after approx. 15 seconds.

Base setup:

Set the phone setup switch (A-G) to "A".

Microphone level setup:

Please call someone with the headset.

If the other party cannot hear you well or just faintly, activate the

volume controller at the base until you can be understood clearly.

Headset answer/end:

As soon as the dial tone signal can be heard in the headset, you can answer the call by pressing the "answer/end" button on the headset; by pressing again the call is ended.

Setup required in Communication Manager:

Under the tab "Wideband Headset UC Control", the option "Enabled" must be selected for each terminal phone.

Under the tab "Enable/Disable USB Classes" you must select the option "Audio Class" for the Jabra GN93x0 series.

In combination with the Jabra Pro 94x0 and Jabra Go 6470 series, you must select "Human Interface Phone".