

Jabra GN9330e

How to connect my Jabra GN9330e with Cisco 7942 G, 7945 G, 7962 G, 7965 G, 7975 G

Prerequisite:

Jabra GN9330e + Jabra Link 14201-16 (HHC-Adapter)

In combination with one of the following phones:

- Cisco 7942 G
- Cisco 7945 G
- Cisco 7962 G
- Cisco 7965 G
- Cisco 7975 G

System:

- Cisco Unified Call Manager (CUCM)
- Cisco Call Manager Express (CME) from version 4.1 and phone firmware 8.3.3. When downloading (Cisco) the required IOC version will be marked.

Remote call control is also possible in combination with the expansion modules 7915 and 7916.

Connection:

Important: The following prerequisites must be met in order to use the remote call control:

Voip-phones SCCP (Cisco protocols) require the phone firmware 8.3(3) and the Cisco Unified Communications Manager (CUCM), from release 3.3. 4.0, 4.1, 4.2, 4.3, 5.0, 6.0,7.0 and 8.0.

SIP phones require the phone firmware 8.3(3) and the Cisco Unified Communications Manager (CUCM) from release 5.0, 5.1, 6.0, 7.0 and 8.0.

Important: Please note that remote call control for the Jabra GN9330e is only supported from version "L" or the Date code 9/09.

1. Take the supplied RJ10 to RJ10 connection cable of the Jabra GN9330e and insert into the "headset" interface of your Cisco phone and the other end into the Jabra GN9330e base socket marked with the "phone" symbol.
2. Connect the HHC adapter to the "AUX" socket of your Cisco phone and the "AUX" interface of your GN9330e base.

Software setup:

Put the headset into the base and activate the "DHSG" mode.

Hold down the "phone" button on the base of the Jabra GN9330e for approx. 6 seconds until the online display (blue LED) on the headset starts to flash. The current software is displayed to you by activating the volume controller in the form of the charge display (green LED).

LEDs from left to right:

LED 1 = RHL

LED 2 = DHSG

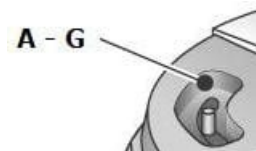
LED 3 = AEI

LED 4 = MSH

Thereafter, you can switch into the different software modes (LED 1-4) with the "volume" controller on the headset. To confirm the software has successfully installed, the base automatically switches back to charge mode after approx. 15 seconds.

Base setup:

Set the phone setup switch (A-G) to "B".

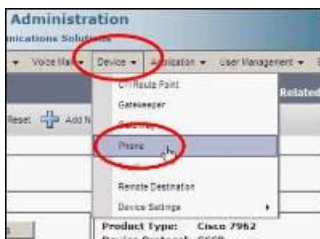


Headset answer/end:

As soon as the dial tone signal can be heard in the headset, you can answer the call by pressing the “”answer/end”” button on the headset; by pressing again the call is ended.



Communication Manager setup:



Under the option "Phones", the "Wireless Headset Hookswitch Control" "answer/end" must be enabled for each terminal phone.

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Phone Configuration Related Links: Back To Find/List

Save Delete Copy Reset Add New

Status
Update successful

Association Information
Modify Button Items

- 1 Line [11 - 1004 (no partition)]
- 2 Line [21 - Add a new DN]
- 3 Add a new SR
- 4 Add a new SR
- 5 Add a new SR

Phone Type: Cisco 7962
Product Type: Cisco 7962
Device Protocol: SCCP

Device Information

Cisco Discovery Protocol (CDP): PC Port*	Enabled
Link Layer Discovery Protocol - Media Endpoint Discover (LLDP-MED): Switch Port*	Enabled
Link Layer Discovery Protocol (LLDP): PC Port*	Enabled
LLDP Asset ID	
LLDP Power Supply*	Unknown
Wireless Headset Hookswitch Control*	Disabled