Jabra Link 14201-09

How to connect my Jabra GN9330e with Alcatel IP Touch 4028, 4038, 4068

Prerequisite:

Jabra GN9330e + Jabra Link 14201-09

In combination with one of the following phones:

- IP Touch 4028
- IP Touch 4038
- IP Touch 4068

Connection:

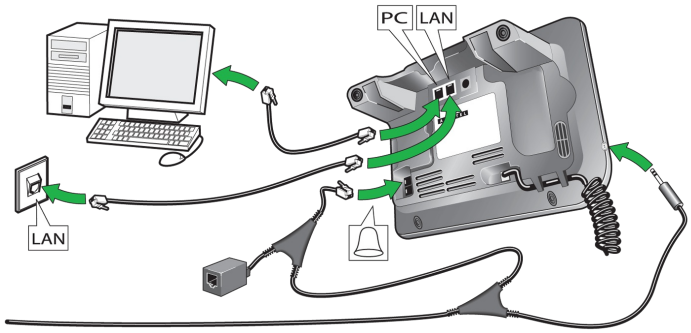
Important: Please note that remote call control for the Jabra GN9330e (Jabra product no. 9337-508-401) is only supported from version "L" or the Date code 9/09.

2-sided end:

Plug the RJ45 plug into the socket marked "AUX" and the RJ10 plug into the Jabra GN9330e base socket marked with the “phone” symbol.

2-fold Y-coupling end:

Insert the 3.5 mm audio jack into the headset interface and the RJ12 plug into the bell socket of the phone. The extra connector socket on the Y-coupling remains free for connection to an IP phone!



Software setup:

Put the headset into the base and activate the “MSH” mode.

Hold down the “phone” button on the base of the Jabra GN9330e for approx. 6 seconds until the online display (blue LED) on the headset starts to flash. The current software is displayed to you by activating the volume controller in the form of the charge display (green LED).

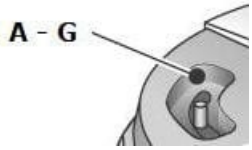
LEDs from left to right:

LED 1 = RHL
LED 2 = DHSG
LED 3 = AEI
LED 4 = MSH

Thereafter, you can switch into the different software modes (LED 1-4) with the “volume” controller on the headset. To confirm the software has successfully installed, the base automatically switches back to charge mode after approx. 15 seconds.

Base setup:

Set the phone setup switch (A-G) to "A".



Microphone volume setup:

Please call someone with the headset.

If the other party cannot hear you well or just faintly, activate the volume controller at the base until you can be understood clearly.

Headset answer/end:

As soon as the dial tone signal can be heard in the headset, you can answer the call by pressing the ”answer/end” button on the headset; by pressing again the call is ended.

Phone setup with system software 9.xx and higher:

No settings are required on the phone for the use of a headset. Following the correct adaptation of the audio jack, a headset symbol should appear in the “phone display”. If the headset symbol does not appear, please check the following settings:

Menu> Settings> Phone> Audio Jack> Select/ Activate Headset.

Phone setup with system software version below version 9.xx:

Important: The “Force Headset” function must not be activated on the phone, as otherwise it will not be possible to accept external calls.

Menu> Settings> Phone> Audio Jack> Force Headset OFF

Menu> Settings> Phone> Socket > Activate Headset

Dial tone signal transfer/ phone setup:

Important: The dial tone signal in the headset is only transmitted if one of the following ringtones is used, e.g., Standard / Classic / Cold River / Dooing-Dooing. > Menu> Settings> Dial Tone > Internal / External

Should the dial tone signal transfer not work although you have setup the correct ringtone, please check the following settings:

Menu > Settings > Phone > Internal/External, More Options

No sound, Progressive, Beeps> all points must be set to "OFF".

Calls being made via the headset can be connected / forwarded as follows:

Dial the phone number > "Forward" will now appear in the phone display > now press on to the appropriate function key next to the phone display > thereafter you must end the call with the button marked "Handset".