

Jabra Link 14201-43

Why does my headset not detect the Jabra Link 14201-43 EHS cable?

The headset needs to be running on the latest firmware to be able to recognize the cable.

- Jabra Pro 920: firmware 2.5.4 or later
- Jabra Pro 925 series: firmware 1.4.0 or later
- Jabra Pro 9400 series: firmware 3.11.2 or later
- Jabra Motion Office series: firmware 1.17.0 or later

On the Jabra Pro 920, Jabra Pro 925 series, and Jabra Pro 9450 series, the clear dial tone switch needs to be set on position "B".